

4512 46 Street, Olds, Alberta T4H 1R5 M. 403.556.6981 F. 403.556.6537 admin@olds.ca olds.ca

(7) (10) (20)



SUNSHINE BUS

What is the Sunshine Bus?

The Sunshine Bus provides transportation to our residents over the age of 50, or anyone who has physical or intellectual disabilities. The bus provides transportation within town limits.

How much does it cost?

Cost: \$5.00 one way trip \$50.00 Punch Passes (11 rides)

Cash is accepted by the bus driver. You can also purchase a punch pass from the driver or at the Town of Olds Administration Office: 4512-46 St.

How do I book a ride?

Call our friendly volunteer dispatchers. Monday - Friday, 9 am - 11 am 403.556.8003

*Bus does not run on Weekends or Statutory Holidays

www.olds.ca/accessible-transportation

Business License Due Date

Your business licenses are due by February 29. To ensure a smooth operation, please submit your payment before March 1. Your prompt attention is appreciated to avoid any potential fines for operating without a license.

Options for your business license payment:

Online

Visit www.olds.ca/virtual-city-hall.

Online Banking:

Set "Town of Olds AR" as the payee and use the account number provided on your invoice.

In Person:

Visit the Town of Olds Administration Building.

By Mail:

Cheques payable to Town of Olds.

https://eservices.olds.ca:8443/ VCH/city/mycity/licencing/ bllnvoiceInquiry.aspx

Secondary Suites

Until July 10, 2025, the Town of Olds will make it easier for homeowners to legalize their existing secondary suites. During this period, a simplified application process and reduced fees will be in effect to encourage registration. After July 10, 2025, more robust enforcement measures, including fines and legal actions, will be implemented.

The specific incentives that have been put in place are:

- Waiving of development fees for existing secondary suites.
- Relaxation of parking requirements for existing secondary suites.
- Relaxation of square footage requirements for existing secondary suites.
- · Accelerated application process.

Visit the website to learn more and view the FAQ.

www.olds.ca/planning-development/secondary-suites

Monthly Tax Payment Plan for Property Taxes

January is a great time to sign up for the Monthly Tax Payment Plan (MTPP). Enjoy the convenience of spreading your payments evenly from January to December, steering away from a lump sum payment in June.

Contact taxation@olds.ca or visit our website.

www.olds.ca/paying-your-taxes taxation@olds.ca

Utility Rate Changes

Effective January 1, 2024

Water Rates:

Up by \$0.08 per cubic meter, from \$3.10/m3 to \$3.18/m3 for all customers.

Wastewater Rates (Residential):

Up by \$0.05 per cubic meter, from \$4.72/m3 to \$4.77/m3.

Wastewater Rates (Non-Residential):

Up by \$0.05 per cubic meter, from \$5.18/m3 to \$5.23/m3.

Solid Waste (Residential):

Up by \$0.70 per month, from \$24.30/month to \$25/month.

These adjustments will be reflected in bills for services from January 1 to 31, 2024, mailed by February 10, 2024.



Stay in the know to help us clear snow!

Your safety and the safety of our snow clearing team are top priorities this winter. Keep informed by checking social media and subscribing to email alerts

Watch for signs or equipment in your area – please be patient and let our crews do their work. Report any issues or concerns to www.olds.ca/RAP Together, let's keep Olds safe and fun this winter!

www.olds.ca/subscribe

Mid-Winter Green Bin Pick Up: January 2024

Mid-winter green bin (compost) pick up will be provided for all residents from January 8-12, 2024 to support waste collection efforts.

We encourage all residents to keep using their green bins over the winter during the pause in service. For more information visit our website.

www.olds.ca/wastecollection

Animal License Due Date

Animal licenses are due by February 29. March 1 there is a \$15 late payment fee. Please renew to keep your animal safe and compliant. You can easily pay for your animal license through online banking. Simply set "Town of Olds AR" as the payee and use your customer ID as the account number.

www.olds.ca/animal-services



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Municipal Enforcement Complaint Process

All complaints will be directed to the MUNICIPAL ENFORCEMENT 24-HOUR **COMPLAINT LINE** at 587.796.1193.

The steps below outline the entire complaint and investigation process.

Filing A Complaint

When you call in a complaint, the dispatch centre will ask for your full name, date of birth, address, phone number, and pertinent details relating to your complaint. Dispatch will then create a file for the on-duty officer.

Prioritization

Once the on-duty officer receives the file, they will review the information, prioritize the file, and then connect with you to start the resolution process.

Follow-Up

The officer may request additional information such as a written statement and/or may request you to testify in court as a witness. If you are not willing to take those actions, the enforcement options will be limited.

Process

To close a file, the Community Peace Officer will inform you of any action or enforcement taken and the final resolution.



OLDS

PROJECT VOLUNTEER MONTHLY MEET-UP

AT THE COMMUNITY CONNECTION CENTRE

3rd Thursday of every month 6:00 PM until 7:00 PM **Community Connection Centre in Jeans Place** 4911 51 Ave Olds. AB

www.olds.ca/ccc



www.olds.ca/municipal-enforcement

2024 ROLL OUT BIN COLLECTION SCHEDULE

All Roll Out Bins must be out for pickup by 7:00 AM on your collection day

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MARCH



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- Please have bins out for pickup by 7:00 AM
- · FOR ALLEY PICKUP, bins must be placed along one side of the alley, based on bin colour:
- BLACK bins must be placed on either the NORTH or EAST side of the alley only.
- GREEN/BLUE bins must be placed on either the **SOUTH or WEST** side of the alley only.
- Always space the bins at least 3 feet (1 m) away from another bin or object (including vehicles, fences, garage).







DECEMBER								
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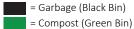
Collection on January 1st and December 25th will

be done the following day.



Missed Bin? Call 403-392-3870

For more information visit www.olds.ca/wastecollection



- = Recycle (Blue Bin)
- Compost & Recycling collection
 - Compost & Garbage collection
 - Recycling collection
- Garbage collection