

CITIZEN BUDGET SURVEY 2022



INTRODUCTION

From August 2 to September 16, 2022, the Town of Olds ran a citizen budget survey. The purpose was to learn about the priorities of local residents and to give them a say in where they would like to see decreases or increases in spending.

- Participants were asked based on their satisfaction of the specific budget area how they would adjust their property tax funding.
- If they had chosen to increase the funding for the specific budget area they were then asked if they would support a tax rate increase to do so.
- There were open-ended questions asking which services respondents would like to see reduced and/or eliminated, their top priorities over the next 3 to 5 years and areas that they would like to see expanded.
- Finally respondents were asked to rate the overall value they feel they receive for their tax dollars.

*Any comments are in original form, they have not been modified in anyway. Eight (8) comments were deemed to be inappropriate and removed.

PARTICIPATION

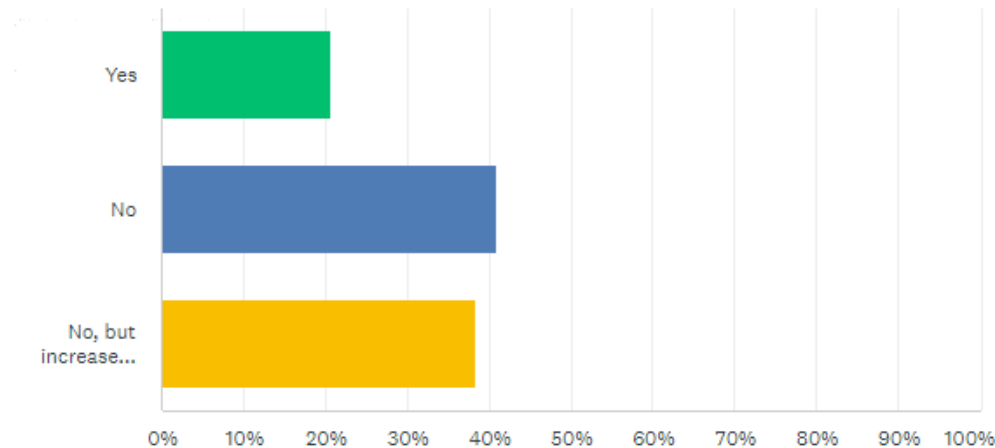
TOTAL RESPONSES	COMPLETION RATE	TYPICAL TIME SPENT	MOST SKIPPED QUESTION
295	86%	12M51s	Q23 ARE THERE SPECIFIC SERVICES YOU WOULD LIKE TO SEE REDUCED OR ELIMINATED? SKIPPED:212

FUNDING OPERATIONAL SERVICES

Based on your current satisfaction level for Operations, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
200	6%	50%	45%

If you chose to enhance this service would you support a tax rate increase to do so?



ANSWER CHOICES	RESPONSES	
Yes	20.71%	41
No	40.91%	81
No, but increase service by reducing services in other areas to balance the budget	38.38%	76
TOTAL		198

COMMENTS

Dollars need to be spend efficiently focus on long term consistent good services. Drop Onet please.

Repriortize current spend to address deficiencies in water, waste water and sewer infrastructure

Our property tax went up \$500 this year. This should be enough to enhance some services

I would consider the very basic services the town should offer. Please get these right before focusing on other areas.

what is cost of pumping out pond by Braeburn estates, when everyones is concerned about drought Town of Olds is pumping water into the storm sewer. why is it being pumped out when there is a drain line already installed

This is a misleading question as it does not ask for efficiency of operations rather just overall amounts. I think their needs to be proper and regular reviews on the efficiency of this department and its allotted budget.

Focus snow removal on main routes and side routes less. Focus on keeping walking paths clear. Please keep cornet of art commons and hey 27 clear for pedestrians, the snow is plowed directly over the waiting platform sidewalk on a regular basis.

Please ask sweeper to turn on water while sweeping to reduce dust. Also please clean on a more regular basis around construction zones. Current residents have to put up with mud, rocks and other debris from heavy traffic in the area.

I would like to see weekly greenbin pickup from April-September, the bins would be used more, not stink as much, and would reduce the need for community bins

Please ask sweeper to turn on water while sweeping to reduce dust. Also please clean on a more regular basis around construction zones. Current residents have to put up with mud, rocks and other debris from heavy traffic in the area.

When the street sweeper is working please use water to keep the dust down.

Feel the quality of road repair in town is poor. More \$ should be allocated to fixing the roads properly and not short term fix

I think generally speaking the town does a great job of snow removal and road maintenance.

The "snow removal" in this town is an absolute disgrace. Literally NOTHING ever gets plowed! Maybe cut back on the summer flowers so that we can have SAFE driving conditions and actually get around town a little bit! In my opinion, the lack of snow removal is a safety issue that adds to the already dangerous nature of winter driving.

The current service is great

Less green bin pick up in winter months

I have never seen the streets in such deplorable conditions. Potholes outnumber good stretches of roadway. Is lane grading going to be done this summer?

Repar all pot holes not just every other one,.cleaning lanes and entrances on highway 27

Community service

But only if it is so increase these items for residential roads that only get these services once a year. Our street got plowed once last year.

Please clear all roads, not only the "main roads". We all pay taxes we should all have the same services.

I Woodley like to see a 3-5 year plan for maintenance , repair and replacement.

snow removal, especially on side streets needs to be more of a priority. Even the main driving lanes without removing vehicles. each time it snows.

There are way too many potholes that need to be fixed. Some have been the for a few years

Clearing snow from side streets more often would be beneficial. I might support a minor tax increase for this but could support a decrease in other areas.

with alternate recycling options/dropoffs; I would like to see one blue bin pick up dropped per 6 week rotation in lieu of an every other week pick up for the offensive black and green bins in hot months

More winter road maintenance on smaller residential roads. Also weed management along the main drag on the east side of town.

streets are full of holes n sidewalks are falling apart everywhere! please makesidewalks rounded and lower to accomodate w/c, scooters n such

Maintenance of roads..... residential roads and main roadways need repair

My street gets cleared once during winter, this is unacceptable

Increase by inflation rate

the street sweeper might as well be a guy with a broom. if you expect to sweep up anything at the speed he goes you need to be trained.

Roads in poor shape lots of potholes

It has been quite good in recent years.

It would be nice to pay less on operations depending on where you live in town. My street was never plowed all winter, and in the summer I have a giant puddle in front of my house when it rains that needs repair. I'm paying for services that I never receive.

I feel as though we're sufficient in this area

reduce community service

Inflation needs to be accounted for

There has been dug up roads in some spots for 2 years, as well as sidewalks so decrepit that mobility aid users can't get around. There is also many areas in older neighbourhoods where there are no ramps at street crossings.

The Town staff do a great job given the budget. It would be nice to see more street repairs and snow removed sooner on non-emergency routes.

We get ticketed if the sidewalks aren't shovelled yet the roads go weeks without being cleared.

Every 3 weeks for garbage in the summer isn't working

This should be privatized

We're alarmed at the condition of many roads in town. The library street for example, is in terrible condition, and has been for well over a year. Our street (56 Ave at about 56 Str) recently was ripped up again, adding to the rough unrepaired spot at the fire hydrant on 58th Street. This bare patch has been this way since Nov 2020.

To keep the same level of service I'd imagine it will take an increase in budget due to rising gas costs.

I think that some areas should have a higher priority than they currently do. For instance the street that Olds Elementary is on. This street should be high on the snow removal list as it is well used during the school year and children should not have to walk through snow banks to get to school.

We have always found it interesting that Balsam Crescent is a lower level priority for snow removal. Being so close to the middle school, it sees increased traffic, so perhaps it's priority for snow removal could be increased?

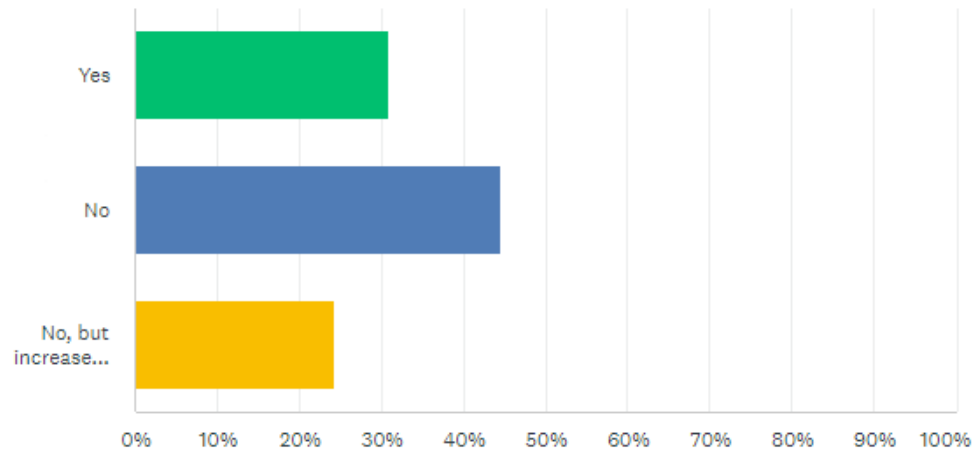
Living in the vistas I'd really just appreciate seeing a plow period. Past year we have had ice build up on the roads higher than the side walk. Which in turn caused thick ice build up on the side walks. Also just a few snow removals would be swell. One to prevent sewer back up during thaw is horrible

PROTECTIVE SERVICES

Based on your current satisfaction level for Protective Services, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
170	10%	48%	42%

If you chose to enhance this service would you support a tax rate increase to do so?



ANSWER CHOICES	RESPONSES	
▼ Yes	30.95%	52
▼ No	44.64%	75
▼ No, but increase service by reducing services in other areas to balance the budget	24.40%	41
TOTAL	168	

COMMENTS

keep at same level.

Reprioritize total town spend to address enhanced traffic enforcement in town

Don't feel we are getting value for our money in this area.

what is breakdown between administrative salaries, and other salaries, what is overhead, not enough info is given in your budget 2022 to make a knowledgeable decision,

The question is whether to reduce services or not. Are there better ways to provide the services needed?

More than adequate.

Would like to see Bylaw enforce current community standard bylaws. I have concerns that the local RCMP detachment seems to be never open for the public, yet we have 5 clerks in place. What do they do all day?

More CPO 1 with Traffic Act enforcement abilities. Speed around town and stop sign infractions need better enforcement.

More CPO 1 with Traffic Act enforcement abilities. Speed around town and stop sign infractions need better enforcement.

A bylaw officer with the ability to enforce the highway traffic act.

Olds Fire Budget is far too high compared to other MVC towns.

not knowing what makes up the 20% admin - reduce administrative

Police and Fire service is important and cost a lot of money, But what does Olds Municipal Enforcement do? You do not see them out in the community, are they hiding in the office fielding phone calls. They should be more visible, or their budget line seriously looked at. What service are we getting for money spent on Municipal enforcement.

They all do a fantastic job, keep this the same!

The police in this town do nothing to help with stealing of trucks and peoples personal property. I don't feel safe leaving anything unlocked for any amount of time and I live in a nicer part of town. Do better.

reduce the excessive amount of flower arrangements, and reduce spending on sculptures that do not enhance the aesthetic sense of Olds.

They seem very short staffed at the admin level.

the level of service is adequate and not broken

Those services are necessary not a luxury and should be funded before any thing else.

We need more coverage at night. Our police don't have enough coverage to catch criminals. Last night alone I got someone stealing from my neighbours yard. This area is a must.

Reduce the payroll, I believe there are many job positions that shouldn't exist

Stop upgrading trucks for the OFD every 3 yrs and spend some more money on supporting 24hr policing. Keep the RCMP, screw the APP.

They do an amazing job

The fact that it is publicly know that there are no officers patrolling between 4am and 8am is ridiculous and lends itself to increased the aft and mischief during those hours.

Some sweeping could be done by a group (such as scouts) for a smaller fee

reduce Covid handsanitizing checks by By Law in favour of speed control measures

Something needs to be done to prevent excessive speeding on residential roads. I do not think reducing the speed limit overall to 40km solves the issue.

policing in town needs to be enforced ALOT more, its almost non existent in residential areas

keep up the good work

Increase by rate of inflation to keep services the same

i have yet to see the benefit of the municipal enforcement

Do not need 2 bylaw officers

I've had my vehicle vandalized 3 times, costing thousands of dollars and several days of downtime. The police can't seem to do anything about it. The fire and ems people are great.

I feel protective services in my area of town is sufficient.

Increasing demands need support. More community policing and support paid on call firefighters

Inflation has increased the cost of living. This should be reflected in the budget.

Enforcement is well done by the RCMP, not sure about the municipal side as I dont see them doing traffic stops, so I am not sure what they do for the Town.

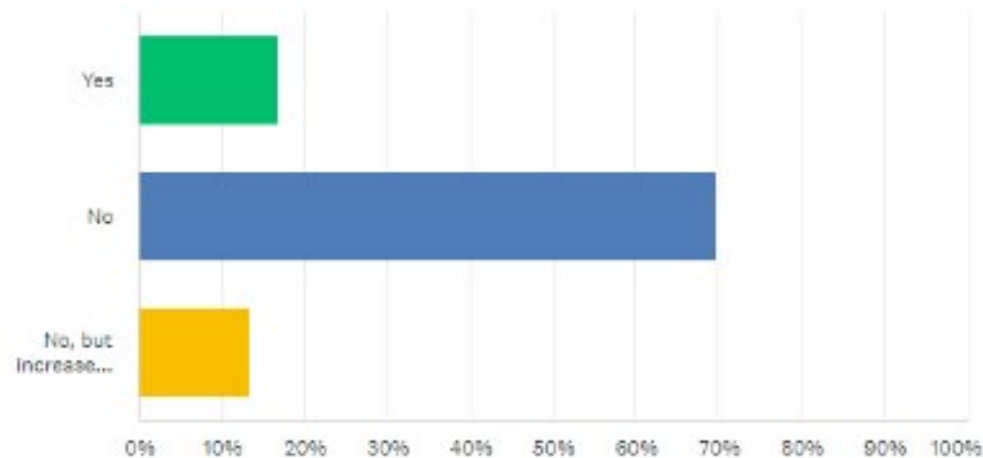
Petty crimes and vandalism seem to be on the rise. We'd be happy to pay more taxes to have cameras catching who does this, as well as to pay for more night time patrols.

COMMUNITY SERVICES

Based on your current satisfaction level for Community Services, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
166	37%	44%	19%

IF YOU CHOSE TO ENHANCE THIS SERVICE WOULD YOU SUPPORT A TAX RATE INCREASE TO DO SO?



ANSWER CHOICES	RESPONSES
Yes	16.78% 25
No	69.80% 104
No, but increase services by reducing services in other areas to balance the budget	13.42% 20
TOTAL	149

COMMENTS

keep at same level

Need to be more selective in the provision of community services

Arts? Culture? Get the basic services right first. Don't lump arts and culture in with support programs, it doesn't make sense.

Sunshine bus or taxi is only way for no driving seniors to move about in this town. Sunshine bus is expensive.

How effective is the Good Neighbours program and how much it costs?

I think the town is doing a great job as is, and should maintain this level

For example: the free neighborhood hot dogs/cupcakes nice but money not well spent.

This needs to change to a different formate

Inflation is causing many families to go without now, we need to put more emphasizes on necessities and less on beautification projects, arts, culture, heritage, and other expenses until things turn around.

open nu-2-u mon. to sat. 10 - 5 to increase revenue

Olds needs a small bus service, that runs 7:00 am - 7:00 pm that takes a route around from college to shopping center, and through Uptowne , grocery stores, banks etc. We have a need for seniors, students and those who don't drive or have a vehicle.

Are the specifics of each areas cost or percentage of the budget available for the public. As a whole am satisfied with the service, but curious about the details

The community services I access are well run, but if others (such as seniors) need an increase then I'd support that

Using funds from Mountain View Power to subsidize these programs would be an excellent use for any profits.

why are so many layers of management needed?

There is a lot of money spent on things that only get used for a short time that could be spent else where

This is an area that offers services and support to a wide section of our population

Good to focus on grants and working with the community to leverage opportunities. More competitive sport events like Pinty's.

Arts, Culture & Community are important investments for all generations and for helping to heal the division in the town

Very disappointed to read the articles of how much funding went into arts and culture here in olds from outside the community. Reduce spending here.

Would like to see more affordable senior housing, and sunshine bus operating on weekends . Would like to see Thrift store & Nu 2 U consolidated into 1 larger location or 2 bigger locations if they can't partner up

I don't use these services. It would be interesting to see actual efficacy of them for their target groups. What percentage of the target demographic participates in programming, and are there private / non profit organizations offering similar effective services? I have no problem with a portion of tax dollars going to community supports but I'd like to know they are being effectively utilized.

Less statues. They don't represent Olds and are a waste of dollars

do not charge seniors for using sunshine bus, we dont charge for using sidewalks in town!! we certainly DONT need anymore art but put that money into senior programs, n community support

Increase by rate of inflation

i have a hard time believing that it cost \$2.1 million dollars for community services. that is ridiculous.

What are the services for seniors? ??

I personally don't use these services but happy to pay the current tax amount I'm contributing.

Keep up with indlation

There are increased costs in supporting these programs. They should be reflected in the budget.

I would encourage more town business participation in these programs

While important, we could reduce some services to help other areas improve their service levels.

I wouldn't want to reduce too much, but it seems like an area that could be reduced to save money for other areas.

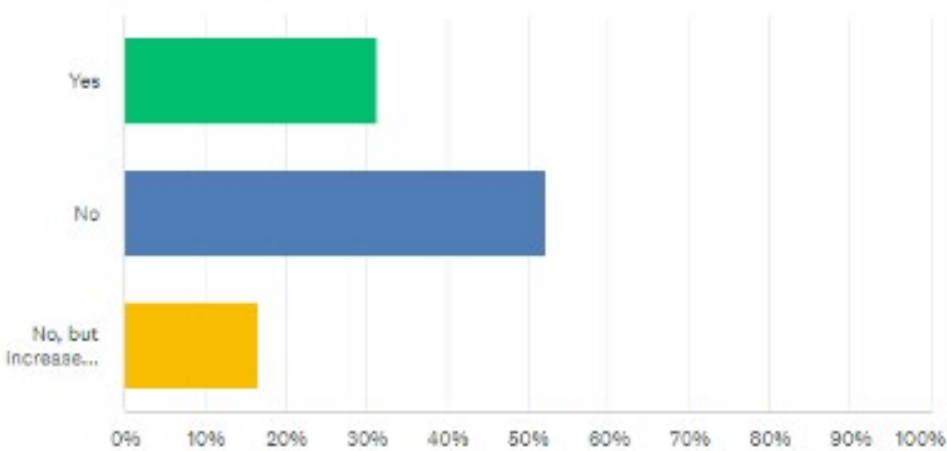
There is nothing that is supported by this town for teens other than maybe the skatepark. Everything is either done by volunteers or private organizations.

RECREATIONAL FACILITIES

Based on your current satisfaction level for Recreational Facilities, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
179	25%	37%	38%

IF YOU CHOSE TO ENHANCE THIS SERVICE WOULD YOU SUPPORT A TAX RATE INCREASE TO DO SO?



ANSWER CHOICES	RESPONSES	
Yes	31.29%	51
No	52.15%	85
No, but increase service by reducing services in other areas to balance the budget	16.56%	27
TOTAL		163

COMMENTS

once again the focus should be on moor indoor facilities like olympic size pool and slight increase in user fees especially non residents make work opportunities more attractive for recreation employees like at Kinsmen. The focus should be more indoor than outdoor.

create more user fees for some facilities that have costly maintenance.

These facilities are well enjoyed by the community and need regular maintenance. Keep them up.

Excellent management of many of our facilities is lacking and I think more emphasis needs to be placed on that rather than just dollars spent.

Swimming pool hours for lane swim are absolutely horrible. Early morning only or at lunch. No evening availability. Shut down of pool as all activities are starting up in September. Reschedule for another time in the year.

I would like to see more walking paths made, sidewalks improved, and better maintained road around the OR hedges ball diamonds

With the big Rotary park, do we need all the others spreads around town

It seems poor choices were made with the Rotary Park being brand new and still requires repairs.

Install motion detectors in the showers at the aquatic centre so showers shut off when person leaves.

Next up should be a Indoor soccer tent, etc.

we have some beautiful facilities, would be nice to see the concession at the rotary athletic park used

Again subsidize using Mountain view power.

The sportsplex is very outdated and could use a facelift, especially the seating and no railings.

Reconsider how much goes into rec facilities versus essential services.

Adding trees, and agility training features to the dog park.

sportsplex planning for future must be determined as Olds is successful in hosting large events.

They need to be maintained. Love the splash park!

Alt of money spent on recreation that is only used half the year

We need a new arena complex with two sheets of ice. We need to keep The Grizzlys in our town but we need a facility that can compete with other Junior A towns.

Fix the Sportsplex accessibility challenges or invest in new rec facility. Suggest more synergies with ORE to bring events to Community.

I see the value to the community, but I don't use any of the these facilities. Maybe a user fee is a better approach.

The town needs an additional ice surface. The ball diamonds (the diamonds not the grounds surrounding them) are under maintained.

I would support a rate increase if it goes to support more types of sports in the community that are not for profit. Ex gymnastics.

Increase the user fees for these facilities. Taxes shouldn't support rich hockey kids

I do not use these facilities so I can't comment on funding them. I would not want to see more tax dollars go to them. I also do think that they are of value to the community as they attract young families and provide opportunity for tourism (tournaments/sports)

How often are the ball diamonds used? Reduce the time and money to maintain them.

I think if we can facilities built and used, the Town needs to maintain them, provide a service level so the facility is useable

there are many seniors in this town that dont use these facilities, they are mainly for children. what is available for just seniors who are unable to even attend weekend events that dont drive, or weekly events in evening? bus does not work wkends or evenings.? what recreation is for seniors that are slightly handicapped, or unable to drive to theater, or gym to walk or to go swimming??? everything so far is for children that parents drive them to n pay their registrations..

Need a dedicated indoor soccer/lacrosse field

Support of sports or pay more for police

i use the aquatic center on a weekly basis. We have staff that watch people come in kick off the shoes right in the middle of the doorway and go on their merry way. Not one employee has the gumption to tell these folks to move their shoes out of the entryway. God forbid there was a fire and people had to try to fight their way through the shoes. I realize the staff is revolving and seasonal due to ages and education. Management needs to be accountable for the young people who are staff to deal with these everyday issues. just visiting and laughing and congregating at the desk are not teaching training or educating staff to do a better job.

with the building of the rotary park, the town needs to see a bigger return on the investment. the minor sports teams using that facility needs to have a minimum amount of games and tournaments that come to town. bringing in dollars to our local businesses to off set that \$3 million dollar spend.

What was the plan for using the rotary athletic park ? Who actually gets to use it ?

One community sports group that has been forgotten is the soles Amateur Football Association. When building the new sports fields it was not included even though it's a well established program, running for many years and has high registrations. That was and continues to be very disappointing.

Need recreation for families and youth. A youth drop in Center is needed in this town in partnership with agencies such as boys and girls club

I personally am not a user of our recreational facilities. Having a user pay fee that supplements the tax base can offset the costs. I know tax payers will say, I pay taxes so they shouldn't have to pay again, but for those 9f us who don't use them, we ate paying for services we don't use.

Parks etc beautify a town, but they're not more important than having decent paved streets.

We have quite a bit of recreational facilities for the size of our town. Again, if there is need to take from somewhere to balance the budget, this would be it for me.

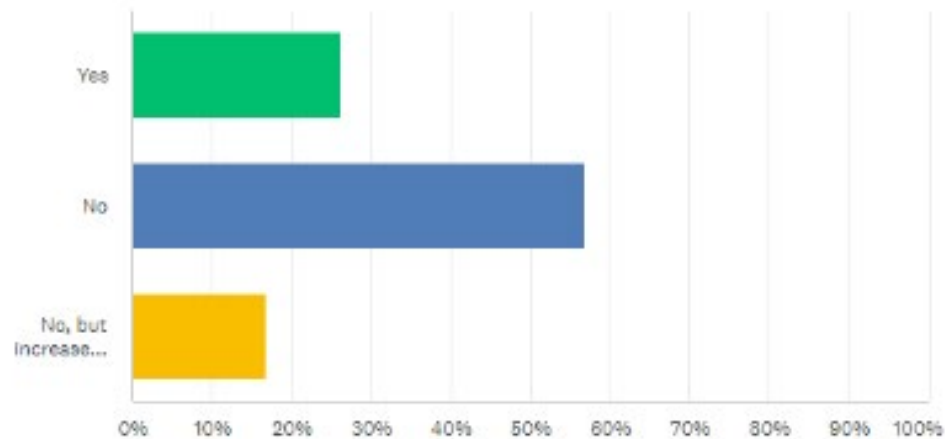
The current rates at the pool benefit people with money, my family and I would love to buy a year pass, however \$700+/yr is alot to put out up front and why should I pay over \$1000/yr because I can only afford to purchase 4 months at a time

PARKS AND TRAILS

Based on your current satisfaction level for Parks and Trails, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
167	28%	37%	35%

IF YOU CHOSE TO ENHANCE THIS SERVICE WOULD YOU SUPPORT A TAX RATE INCREASE TO DO SO?



ANSWER CHOICES	RESPONSES	
Yes	26.25%	42
No	56.88%	91
No, but increase service by reducing services in other areas to balance the budget	16.88%	27
TOTAL		160

COMMENTS

there are grants available for these areas so it should be expanded and more trees please Once again O-net reduction can cover this.

As far as maintaining trees along Vista Dr we have yet to see the trees watered. The cost of the huge flower displays could be better spent elsewhere. Mowing of boulevards seems to been cut back. Also I have seen mowers sitting for long periods of time while the operator checks their phone. Perhaps closer supervision of summer staff is required.

Park maintenance, sure. Flowers, no. Right now you are spending too much beautification when simply sweeping the streets would make the most difference.

Trails and pathways lack connectivity throughout town.

How many potted plants do we need along highway 27 on west side of Olds.... Excessive.

Maintain the trails and parks that we have.

New communities to include better green space between existing homes and new build. Spread homes out so not back to back. Create more connecting walking trails beautifying the town and neighborhoods.

Doing a great job as is

Statues on 27 need to go.

More trail systems!

New communities to include better green space between existing homes and new build. Spread homes out so not back to back. Create more connecting walking trails beautifying the town and neighborhoods.

Put planters all the way down the median on Highway 27; that is to 70 Ave.

I question the thinking of putting all the planters west of 57 Ave on hi way 27. Why so many in 1 area? Don't they just get beat up by the wind, and who sees them other than traffic heading west, not really for the town people enjoyment. Also curious how much \$\$ has been spent on the flowers in those planters. They must be costing us a fortune. Would rather see the \$\$ spent on trail and pathways.

more pathways please to make Olds a more walkable town. Also, keep some of the toilets open in the winter for those who are walking.

Healthy lifestyles improves quality of general health. Using trails, parks and playgrounds are great oportunites to participate in outdoor activities.

Adding trees, and agility training features to the dog park.

with appropriate staff to maintain we are getting all ages use our trails, parks and playgrounds

Don't replace playground equipment that works well. We miss the way ours was at Frank Wong park

All the planter boxes are not needed,a few yes ,trail need to be better maintained.

Town always looks fanastic, Uptowne really important to keep vitality of the community. Love the new mural. More public art in Uptowne get rid of all the porta potties. If you can't hold it in stay home.

I'd want to know which services would be reduced if parks and trails had priority.

Olds is a very walkable, active city. This will continue to attract people to our town. It's healthy for the people who live her.e

Weed control needs to be stepped up in city green spaces and trails.

I can't believe how many staff I see watering one basket of flowers

Get rid of the homeless camps they are making the parks unenjoyable also it leaves us feeling unsafe while in the parks with our children

Don't feel that we need so many flower pots out on the west end of town.

A plan to increase paths and perhaps support from groups like rotary and Kiwanis could help offset costs. Spread paths in all 4 quadrants of town rather than just focusing on the west side.

Replacing seasonal planters with permanent decor to reduce labour costs.

Trails and pathways that connect

We need more walking trails in all areas of town

I have noticed some of the park plantings have been really weedy. I think the annual planters the town has along highway 27 are a waste of money. Plant trees in silva cells or create bioswales that are multifunction. Spending thousands creating and maintaining annual plant displays is wasteful when the dollars could be invested in perennial gardens.

The amount of planters is unnecessary, especially the highway ones

Having less annual flowers. Maybe people could sponsor some planters?

well maintained and set up

Keep the same

if planters were cut down somewhat n beautify the downtown core a little more, as well as more benches in the play parks so adults can watch the children play, would be nice. can we not use our LOCAL greenhouses for flowers n cut some costs of hauling them here from out of town?? do we not not keep money in town to support local businesses???

Looking after public spaces better. Increase the maintenance of parks, blvds, tree planting along Highway 27 from 57 Ave west. Have the Town of Olds take more pride in what the public spaces look like which includes enhance gardening of public space. When you compare the Town of Olds to other Cities and Towns the level of pride in Olds is far below other towns and Cities

We do not need all those baskets of flowers on the Hwy.

Start trimming around parks and other public areas

some of the playgrounds are never used never see kids in them need to do an assessment on which ones are really needed not continue to maintain just be cause they are there. As the neighborhood matures - little kids grow up and won't be caught dead at a playground

would like to include in trail plans not only trails to connect neighbourhoods but sections of trail that is just trail where you can get away from traffic and be able to do a nice walk without crossing streets or being by traffic

we need to out source this maintenance there is no way it should cost us \$1 million dollars a year to maintain and beautify our neighborhoods.

Create master plan to link up trails where possible

Please quit spending all that money on those flower boxes that are set up on the cement boulevards on the way west out of town. They are ridiculous. The ones placed here and there on the grass are beautiful.

Reduce parks. Why do we need so many flowers and hanging baskets.

The flower conglomeration on the boulevard on highway because of the conglomeration of so many pots placed together. It isn't attractive and is labour intensive! I would say you ask the landscape design team at the college for their advice. They must cringe when they teach it and look at this which is so amateur looking.

Olds thankfully has good established parks area. Other areas need attention.

Keeping up with inflation and improvements

Some trails need maintenance and others have not been completed.

I question the money spent on legacy benches. I rarely see them used

More paths. There aren't enough. The flowers are beautiful but I'd rather more paths.

The Town looks inviting when you move around Town. Thank you for that.

Privatizing of this aspect of town operations should be researched and considered.

Parks are important for families and don't cost a lot overall to maintain. I would t touch this unless we could find a way to do the same for less.

No more costly art statues along Hwy 27. There should have been a vote. A ridiculous waste of our tax money!

I do not think money should be spent on the boulevard from the brick to home hardware turnoff. Those pots look awful. They seem like more of an eyesore and obviously not your intention, but they are. I haven't heard one person who likes them. If you want them, put them in better more appropriate places. With all the weeds growing up through the cement on the boulevard, maybe take care of that.

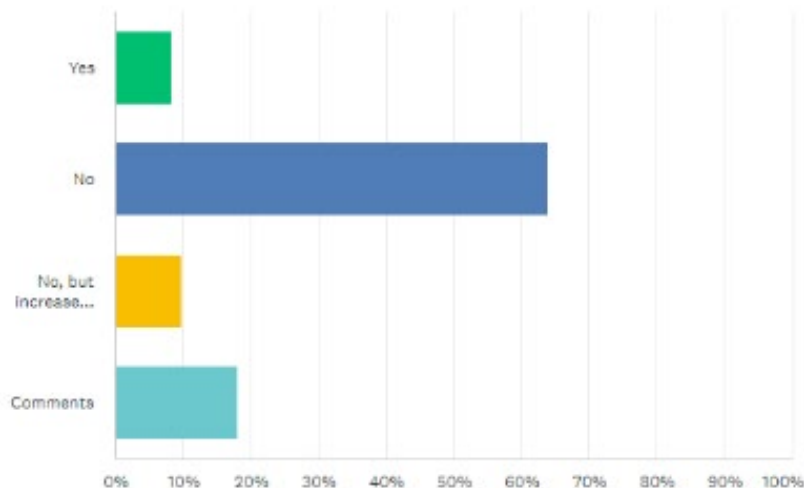
A small bike park for pump track and small features wouldn't take much money and the bike community would be able to maintain the park

PLANNING AND DEVELOPMENT

Based on your current satisfaction level for Planning and Development, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
150	32%	51%	17%

IF YOU CHOSE TO ENHANCE THIS SERVICE WOULD YOU SUPPORT A TAX RATE INCREASE TO DO SO?



ANSWER CHOICES	RESPONSES	
▼ Yes	8.27%	11
▼ No	63.91%	85
▼ No, but increase service by reducing services in other areas to balance the budget	9.77%	13
▼ Comments	Responses 18.05%	24
TOTAL		133

COMMENTS

keep the same but give employees more work life balance to sustain longevity planning does a great job and should always be prioritized. The dp permit and BPermit fees are way to low - increase by 50% seriously please to cover the spread.

Need to be proactive in looking for creative, out of the box solutions to enable planning and development rather than creating obstacles and focusing on regulatory enforcement

If we want to continue to attract people to live here, we must be able to provide enough doctors to serve the area. Currently we do not. I work I. Health care within the clinics as a health care provider... there are thousands of unattached people in this town who have their name on waiting list for local clinics.... Hoping to get a doctor in Olds. It will not happen.

When developing new neighborhoods ensure green space is a priority. Reduce the number of communities with homes backing onto one another.

The town has become too much of a nanny state.

I wonder "what are they thinking" a number of times when looking at the planning and development that has gone on recently in Olds. Residential mixed in with Commercial areas, and commercial thrown in with residential. New strips of commercial areas built while older areas left neglected. What would be nice to see in a Vision, and a bigger plan. What kind of community are we trying to develop, a little bit of everything everywhere, without a master Plan. We could do better in this area for sure

Minimal increase, with the recent annexation of industrial lands in NE Olds will need to be developed. Increases in both Industrial and commercial businesses is a tax benefit.

budget wisely in other areas...trim waste.

Utilize empty buildings before allowing new development. Expanding the town without using vacant spaces/buildings is going to create big problem areas.

Fill the vacant business locations before expanding or atleast revitalize the areas surrounding them to make them more appealing

Ec dev will pay for itself, plus some! Work more with County on east Olds to Netook. Is a Partnership possible so services can occur, concerned about increased development dependant on drilling wells

I don't know enough about this.

I am not sure how money is spent in this area.

I'm really not sure how increasing or decreasing money in this area would affect my day to day life in Olds.

Focus on filling in parts of the town that need businesses (ie. Business malls that already exist) before continuing to expand.

Offer tax incentives for business growth in Olds.

Increase by rate of inflation

Living in Silver Lynx, we do not benefit from much of the services offered by the City unless we go outside our hood. Our snow is removed for for us privately and we seldom see the city in spreading gravel - in 15 years living here i think i could count on one hand how many times we get service . I hate paying for something that i cannot use

Current budget is sufficient.

Let's see some big splashes. Need to spark growth

Planning - user contribution, developers etc pay fees to support/increase services verses all tax payers paying for development

I would keep the same for now.

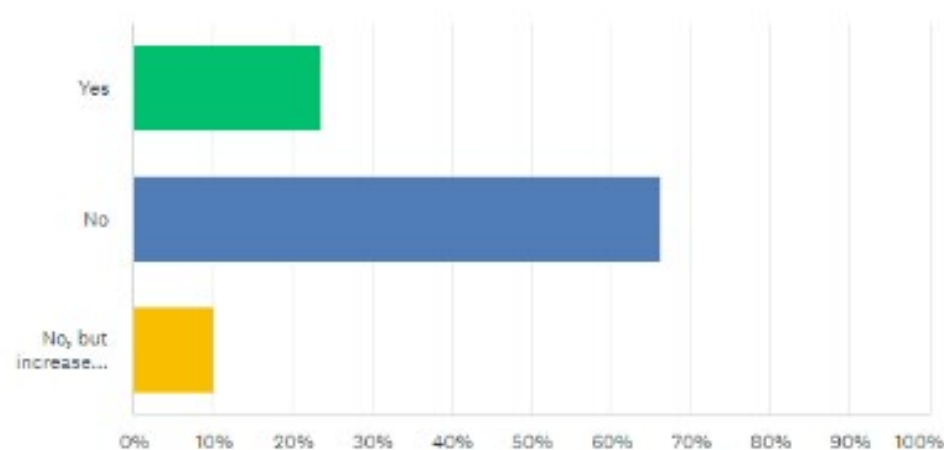
If this included more green spaces and natural locations. But not for further development of commercial or residential properties

ECONOMIC DEVELOPMENT

Based on your current satisfaction level for Economic Development, how would you adjust your property tax funding for this particular area?

Total Responses	Decrease	Keep the Same	Increase
158	25%	39%	36%

IF YOU CHOSE TO ENHANCE THIS SERVICE WOULD YOU SUPPORT A TAX RATE INCREASE TO DO SO?



ANSWER CHOICES	RESPONSES
Yes	23.65% 35
No	66.22% 98
No, but Increase service by reducing services in other areas to balance the budget	10.14% 15
TOTAL	148

COMMENTS

this area is overrated and really Council should drive this not administration. As well as the community. This is not and should not be a municipal undertaking or budget item. It should be driven by business and community with Town facilitating.

Need a more targeted approach in terms of focus areas. Increasing staff compliment is not the solution. ED will come when the town has a competitive tax and cost of living structure, infrastructure and we are business/ developer friendly

I would like to see a breakdown of how this money actually attracts and retains new businesses in Olds.

What happened to our relative advantage for businesses using Onet?

The town needs to allow supply and demand to dictate future business investment. Stop using our tax money to handpick which businesses should receive money. That's what banks are for not tax dollars. O Net is a prime example. There are other companies, that provide these services on a user pay basis.

Do we have an Economic Developer? The Town is lacking credibility in this area.

Seems like a good job is being done in this area. Some new businesses in town. The patios have been a nice addition. Again would like the older buildings used, not abandoned or neglected.

Again...so much talk. we need a proactive plan now...and get community input from all areas, professional, private, all ages old enough to understand why i...seniors, youth, medical professionals, educators, retail, builders, techies, people who are not only professionals. Need to look at current as well as the past. It is frustrating to continuously see progress elsewhere.

agree with the statement for economic development above and three key approaches

Increased effort should bring money in.

Please prove you are doing a better job than the organization that was previously doing this task.

I don't know enough about what Olds is doing in this regard so I can't comment.

Is this for salaries? Not sure how money is spent but would like to see results for money spent.

more things done to attract new business

I'd support a minor increase, although perhaps a decrease in other services should be considered first (the art budget kills me). Uptowne Olds is a gem with so much history. Keeping businesses in there that promote visitors coming for a day out and making Olds self sustaining (so people don't have to drive to a city) should be a vital concern.

Focus on growing where we already have opportunity. Ie ensuring downtown and business malls are full before building new ones.

more family restaurants, ex; swiss chalet! n helpinf family owned business es in the downtown core

Olds needs to attract new business and offer more support to local business. Take some effort to beautify the downtown area of business

The Town has a Chamber of Commerce whose members can provide ideas and thoughts about opportunities for future development.

This department is an unnecessary expense.

New business-more drs. How can AMedicalA control the local dr population.

Growth happens and spending a bunch of money will not help

in the retention side of things i believe there should be something going on every weekend in this town from hockey to baseball softball soccer swimming. those facilities are not being used to attract the visitors and spend money in this town. those minor programs have to be encouraged to host events to off set the day to day cost associated.

The major business area that needs support is our Health care, but not just doctors, we need Nurses!!

not needed

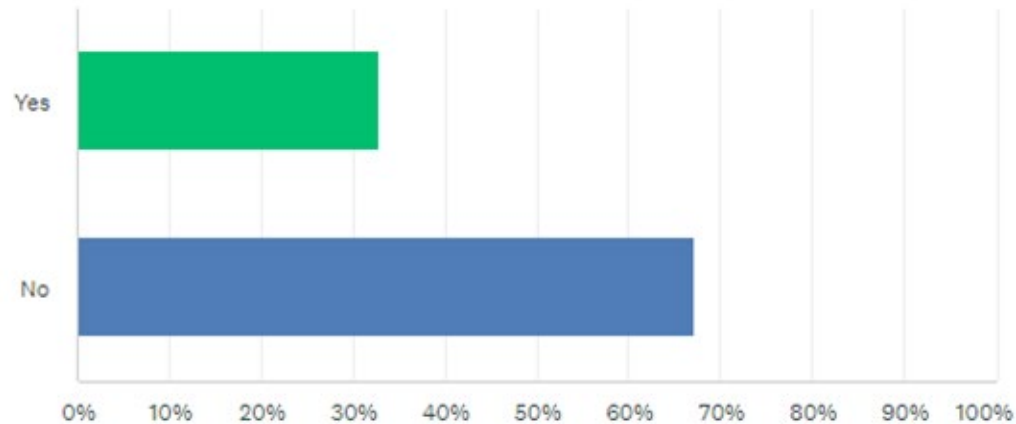
Economic development is important as it will increase the tax base provided by businesses. It also encourages the community to show locally.

Again, a tough call but we need more businesses and we need to keep those we have.

Find a new Economic Developer, one who actually visits the businesses in Town

SOLID WASTE

DO YOU WANT TO KEEP THE CURRENT 3 WEEK ROTATION FOR WASTE PICKUP, REGARDLESS OF POTENTIAL COST INCREASES?



ANSWER CHOICES	RESPONSES	
Yes	32.82%	85
No	67.18%	174
Total Respondents: 259		

COMMENTS

Its a excellent service overall.

Reduce compost as required

The contract should be put out for bids.

This is one of the biggest complains I see from other residents. Right now its okay but if our family was any bigger it might not be as managable.

Garbage pick up needs to be more frequent.

Eliminate green bin in winter colder months.

3 weeks is ridiculous and forces residents to drive to the Transfer Station in Didsbury at least once if not twice in those three weeks to dump house hold garbage. Garbage left in 30 degree weather for three weeks also smells and attract flies and mice. I have witnessed on multiple occassions people pulling up to Walmart and other commercial establishments and dumping bags of garbage in their commercial dumpsters. Town of Olds is fooling themselves if they believe a house hold can go three weeks without removing the trash. Residents are simply having to come up with alternate solutions.

I would like to see increased pickup of greenbin in the summer and encourage residents to put paper products in green cart

what else can we do .garbage needs to go

Keep present blue/black system, dependent on costs involved

3 weeks is ridiculous and forces residents to drive to the Transfer Station in Didsbury at least once if not twice in those three weeks to dump house hold garbage. Garbage left in 30 degree weather for three weeks also smells and attract flies and mice. I have witnessed on multiple occassions people pulling up to Walmart and other commercial establishments and dumping bags of garbage in their commercial dumpsters. Town of Olds is fooling themselves if they believe a house hold can go three weeks without removing the trash. Residents are simply having to come up with alternate solutions.

Three weeks is way too long. We have witnessed residents dumping their black garbage in commercial bins ie: Walmart. Also residents are forced to drive to Didsbury weekly to get rid of black and green garbage. Three weeks of compost smells bad and attracts flies and mice. The large green bins need to be removed permanently and perhaps placed on some negotiated land on 49 Avenue. Why don't we have a proper centralized transfer station? Three weeks for any garbage pick up is way too long.

We need garbage pick up every second week. I'm happy to take my blue bin to drop off points.

3 weeks is fine for blue and green, but NOT for black

Decrease green bin in the winter.

black bin(s) for sure but eliminating blue bin and stop green bin in winter months

Create a recycling center and out put the jobsr

having the green bin in winter and paying those fees seems crazy. Just have green bin, May to October

A rotation where garbage + compost on week 1, then garbage + recycling on week 2, would be ideal.

Garbage every 2 weeks, recycling 3, green 4

three weeks wait is too long for garbage, I'd prefer to give up the blue bin as I can drive my recycling to the town bins near coop

Black and blue bins are always overflowing all year round. More people use the green dump bins around town as the stench in our own green bins becomes unbearable

Drop compost in the winter months, increase garbage pickup to more frequently to make for less smell and bug production.

We need our black bin picked up more often or two of them.

Dump the recycle bin it's been a joke from the start .I hauled to the dumps for four years and most of it ended in the dump anyway .

Green bin during non grass growing months every 2 months

We need two week garbage rotation in the summer, the amount of maggot and flies is awful. I'd support a two week rotation on garbage and alternating compost and blue bins the following week. And no compost pick up from November 1st to April 1

Black bins need to be picked up more then once every 3 weeks.

If people fill their black bin before the third week, they can buy a second bin at their own expense

Pick up blue bins every month

Garbage every week. Recycling every second. Compost is a waste of money. During the summer keep the grass clipping bins around the city. Garbage pick up every three weeks is ridiculous for a family of 4.

Can't we have regular pick up of green bins in the spring/ summer and have fewer in the winter?

I love this program. It has me thinking of my waste more than anything else I've ever used. It's brilliant.

Waste pick up every three weeks is not working for most people. We need to increase waste pickup to weekly like pretty much every other jurisdiction in Alberta.

If you remove recycling then you need to make black bins every week. Green bins can easily be only once per month from Nov-April. But should be every week from April-oct(remove community bins-they are abused anyways with unallowable waste).

Recycling and garbage should be on a two week rotation

Black bin pickup needs to increase to at least every other week.

The composting bin should only be picked up once a month.

3 weeks is way too long for garbage rotation

We only use compost in summer for yard waste. Why do we recycle if it only goes to landfill.

This pick up schedule is a joke and is far less than most surrounding communities!

The current schedule does not work. I feel that it should go garbage, recycling, garbage, compost. I feel this would work way better. We are always have to make extra trips to the dump or to the recycling station cuz we fill up before the 3 weeks is up. As for the compost in the summer it makes more sense to pick up more often but in the winter months shouldn't be as much as there is no yard waste added to it.

Black bins need to be picked up weekly. There are maggots crawling out of bins during the hot summer months. Every three weeks is not acceptable for smells and sanitary concerns.

Do NOT remove blue bin. We cannot become a community that simply throws things into a landfill site. Can Olds look at other recycling options? If families recycle properly there should be no need for extra black bin pick up (family of 5)

Compost schedule could change over the winter if you see a significant drop. Garbage needs to happen more often then. Or else give me a bigger bin, becuase i have one of the older smaller ones.

Should be less time between pickup

Compost could be reduced in the winter but once every three weeks is barely enough in summer!

Black bin needs to be picked up more frequently. The smell and the bugs after 3 weeks is disgusting.

Would you consider downsizing the bins, so less waste is picked up each time or giving options. Families can choose their bin size based on need and have additional costs associated with larger bins. As a person who puts effort into choosing lesser waste products, I often do not require black bin pick up every 3 weeks.

Reduce the green bin in the winter to 6 weeks

We need to increase the black bin to every 2 weeks.

Charge more for people who request multiple bins and offer smaller bins at a lower fee for people who produce little waste.

Our black bin is NEVER full of our personal waste. Sometimes our neighbors add to our bin if they need more space.

The 3 week rotation for the Green Bins in the summer months is to long between pickups. I would like to see every week or two weeks during the peak growing season.

The Town should look at what other communities are doing. The blue bin program does not make sense right now and it would be helpful if the Town posted regular updates about what is happening with what is collected. Most people are likely unaware that much of the product goes to waste disposal. regarding the compost bins the winter schedule could be reduced or even eliminated. Home owners could be encourage to have backyard compost bins. Perhaps the Town could provide some information on how to obtain/build compost bins for their homes. Some thought would need to be put into solutions for apartments and condos.

Black Bin pick up more often

No cost increase

No increases; 2 way in winter only.

there was nothing wrong with me having to take recycling blue bin to coop bins in fact still do hate all the bins eating up space in my garage and paying for something not necessary

you can eliminate the green bin pick up completely in the winter and have it once a week in the months of june and july and then put the garbage pick up to every two weeks

no compost pick-up in the winter months

If the blue bin recyclables are just going to the landfill, what's the point in having them ?

If the blue bin is going to the dump why don't we go back to garbage and compost and rotate every 2 weeks with the black and green bin.

Compost once a month from May to October. Recycling and garbage every 3 weeks or just garbage every 2 weeks.

Keep the current 3 week rotation, look for alternative standards ie: a different service company.

Limit the compost pick up in the winter. Barely even out my green bin out in the winter.

It is not necessary to have the green bin picked up every three weeks in winter months.

The garbage is already a smelly mess after 3 weeks in this heat. I really don't think we can entertain any longer length between pickup

Recycling will be lost if you pull it now

Reduce services to keep costs similar.

See comments below.

Home Green bin pick up in the summer months. More large green bins for fall and/or spring clean up.

We don't need green in the winter months

Get rid of all the extra big green dumpsters. There are to many around town not being used

3 weeks for garbage/compost is too long in the summer- the whole town smells, leaks etc. Green bins don't need to be picked up Nov-March; we are robust compost bin users, and it doesn't fill a single time in this period, and typically freezes week to week.

We need more frequent pick up. Not to mention that 3 week old waste sitting out, particularly in the hot summer smells awful.

Keep the current 3 week rotation BUT no increase. This question is very frustrating. You must know what type of increase you are expecting to say you expect an increase. You should have an idea of the possible cost increase is and it should be shared so we can make an informed decision. This is like asking, do you want ice cream with your pie, but don't tell me it will cost more. PLEASE. Next time give us an idea of what we could expect so we can make an informed decision!!!!

Depends on how much the cost increase would be, need more info on that please.

I think we could reduce compost pick up in winter.

We own a home in Sylvan Lake. They pick up black and blue bins every week. Green compost goes in a paper bag that also gets picked up every week.

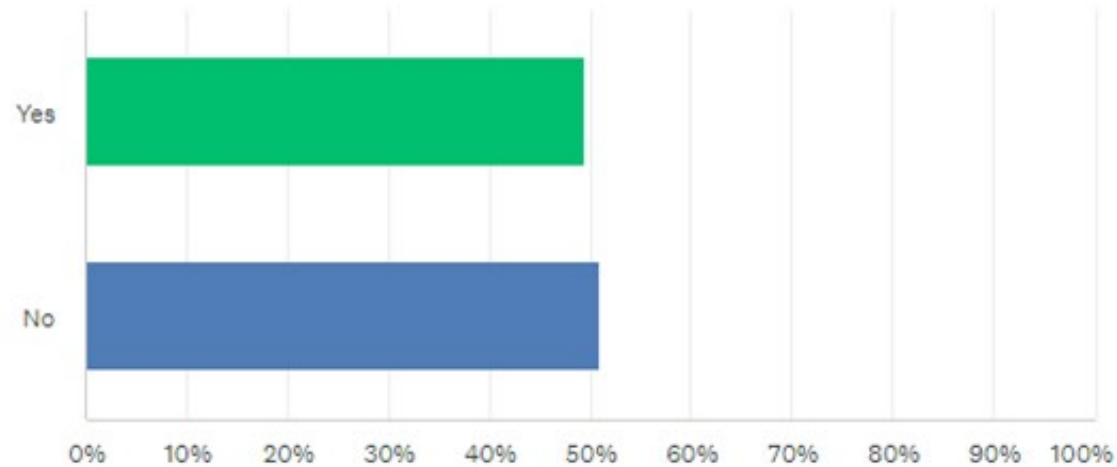
I don't see how the cost for this should increase, if you reduce the green bin pick up

Garbage needs to be every 2 weeks especially in summer. The smell and flies are disgusting.

I would prefer biweekly garbage and alternating between green and blue on the off weeks.

Keep the rotation during the warm weather, but change in winter months for a more delayed green bin.

WOULD YOU BE IN FAVOR OF REMOVING THE BLUE BIN (RECYCLING) AND HAVING EITHER A SECOND BLACK BIN (GARBAGE) OR A MORE FREQUENT BLACK BIN COLLECTION?



ANSWER CHOICES	RESPONSES	
Yes	49.42%	128
No	50.97%	132
Total Respondents: 259		

COMMENTS

keep as is please.

More frequent black bin especially in the summer. If picked up every two weeks one black bin would be sufficient.

make owners more responsible for their own recycling efforts

I am open to cost saving options.

People are comforted by the thought of a 'recycling bin' even though it all goes to the same place.

Extra black bin and more regular pick up

You have asked three separate questions however you have only provided an opportunity to answer yes or no ONCE? What is the cost of keeping the recycling centres that Olds residents rarely use

Collect all bins every week.

Even if recycling was stopped, nobody needs to black bins. My question is, are the bins are the recycling site also landfilled?

Only if the blue bin ends up at the same place.. if it is recycled, than keep it!

Blue bins are essential for the reduction of black waste in our landfills. If need be allow residents to contract individually with Waste Management for the removal of Blue bin recycling on a weekly basis not every three weeks. Again unreasonable to go three weeks especially with covid and people now shopping more online than ever before receiving deliveries often on a daily basis. Society is changing and the Town of Olds needs to change with it. We need to think Green.

If the Town does not want to recycle than negotiate a contract with the waste management company to allow residents to contract direct with them to pick up the bins weekly.

More frequent black bin pickups.

Would like to keep the blue bin year round but have black bin pick up every second week year round and suspend green bin during the winter.

My blue bin gets more full than black. Getting rid of blue would decrease the amount of recycling people do

Maybe. Hard to answer this without knowing the cost of an additional black bin. How much would we save adding a second black bin while removing the blue. If the recycling market changes and there is an attractive market for blue bins how quickly can we react and have them brought back in?

Some of us already pay for two black bins.

keep pickup time same just pickup both black bins up that day no green bin in winter months and take blue bin away and add 2nd black bin until actual recycling happened then add a black bin and take blue away until such time contents are actually recycled not put in landfill

More frequent

Recycling is so important, if you take away the blue bins very little of any recycling will be done. I would take my recycling to depot myself, but pretty sure people wouldn't, it would just go in the garbage. My blue bin is almost full on 3 week schedule, my black bin, could go every 6 weeks, except for the smell.

Please keep the blue bins! I would gladly pay more in taxes to be able to recycle. Also, more information on what is diverted to the landfill and whether there are things we should be taking to a recycling centre instead would be appreciated, since I'd like to actually recycle as much as possible.

I find the current system works well. However I do realize there is no commodities for recycling and the majority of waste is going to the landfill but potentially this could change.

If the recycling isn't being disposed of properly why bother with a bin.

This would cause more garbage in the landfills.

Less green bin.

Until recycling services are available, having a separate blue bin is redundant.

if the truth is we are not recycling blue bin

blue should be picked up every month for plastics if there is a recycler for plastics, otherwise black bin weekly

Cut compost. Or add community style recycling bins.

I recycle much more than plastic so I'd like to stick with the blue bin.

that absolutely defeats the purpose.

Instead of using blue bins where people are loading them up with cardboard, increase black garbage bin pickup to weekly as there is no way the current 3 week garbage rotation will work when we need to start disposing of cardboard in the garbage bins. Have people place things that CAN be recycled into blue recycling bags for weekly pickup.

Have black bin picked up every second week. With blue and green alternating in between. With no green in winter months with blue replacing it.

I prefer to recycle but the only way you can remove blue bins is to make black bins every single week and increase community bins for easily recycled products.

Yes, yes, a million times yes.

Why are we wasting energy & water "recycling" if it is going to landfill anyway?

As a single user, I only need one blue & one black bin.

Need both more weekly black bin

Remove the green bin in winter and rotate black and blue

We need recycling bins you can not get rid of them, that is stupid

If it is only going to landfill.

Recycling doesn't work. Period. It's a waste of time and people simply fill the blue bins with garbage to manage the current substandard schedule.

do not want to see more pick ups then the 3

Yes, I would be in favour of dropping the blue bin, if it goes to the dump anyway! But definitely need two garbage bins then or more frequent pickup. We have a small garbage bin as it is with a 6 member household and we always have to go to the dump in between the 3 week pickup.

Having a blue bin at least makes people THINK about their waste habits.

I love the idea of the blue bin but if stuff is not being recycled then it is not worth the extra cost.

How can the Town be even considering this? And I don't appreciate how the Town presented the Blue bin in this survey. It is slanted towards getting rid of the blue bin. The questions should have been presented impartially. We should be making every effort to reduce the waste placed in our landfills. Why don't we look at a business opportunity for recycling right in our community.

I am extremely disappointed that recycled products often end up in the landfill. That being said, I expect that if opportunity exists, anything that can be recycled will be recycled and therefore I expect continued recycling services. Black bin pick up every 3 weeks continues to be "too frequent" for my needs.

Keep the blue bin and actually recycle it and use the saved money from the no green bin pick up in the winter months. Why am I doing all the work of recycling when it isn't even being recycled?!

That's a step backwards

KEEP BLUE BIN

100%! Please! Garbage pickup a minimum of every 2 weeks, preferably weekly.

as stated earlier...there are options for recycle bins; increase pick up of green and black

Removing the blue bin would greatly affect me. Instead resolving how the recycling is used on the other end should be looked at

My blue bin is more full than my black

Recycling is important. Why would we move backward on this?

more frequent black bin pickup n leave blue bins in place, green bin not used in winter.

IF the blue bin IS removed from the rotation, we would strongly request that the black bin still be picked up every three weeks. (See above comment) Why can't we "share" our black bin space with the neighbors we trust?

Why has not the Town of Olds looked in to more options for recycling of blue bin contents. In a time where everyone is talking about the environment it seems very disappointing that the Town of Olds is not stepping up their effort to do more for the environment and its impact

We are a family of three. In three weeks time we fill the blue bin with only cardboard and still make trips weekly to the recycle center. if we eliminate the blue bins we can reduce cost and our carbon foot print in one move.

I have been using the community recycling bins, the Bottle Depot and charity drop off bins (ie Diabetic Assoc)as well as donating to Nu2u and other community groups . These groups happily take many items that might otherwise end up in the landfill The option of having a second black bin should be left to the choice and expense of the home owner.

Still need Blue Bin pick up but increase black bin every other week. Definitely more pick up days for Black Bin as a family this is one of the most frustrating household chore to deal with

Residents need to recycle more not default everything to the garbage can

Less black bin & force people to recycle.

we compact our garbage and once every three weeks pickup is fine with us - do not need a second black bin

also increase the amount of cardboard collection bins in designated areas separate from glass

Eliminate Blue bin, introduce weekly pickup black bin

So, LET'S GO GREEN and then we find that most of it ends in the landfill... Great, just another make feel good initiative that is just a waste of my time and my money paying for it. Let's save the planet, but it's just optics, just like our "leader" Trudeau, if you keep repeating it, people will believe it... That would be just start, because I would like to comment on the new (few years now) 3 & 4 way

stops that popped up around town. So, again, let's save the planet, but we will burn more fuel, because now you have to stop and go more often. Is it because you cannot enforce it? If that is the reason behind it (complaints vs enforcement)...

Perhaps more frequent pick up of the black bins. We used to have that every week. Certainly not a second black bin !

Recycling and garbage every 3 weeks or just garbage every 2 weeks.

as the blue bin is not even used there is no point. That is an absolute shame to find my recycling is not taken care of properly.

We don't need a second black bin, keep things the way they are.

I take advantage of the blue bin. But if it's not actually getting. Recycled then there's no point.

Get rid of recycling if it is just going to landfill anyway...why do we separate and wash cans and jars just to go in landfill! I would be in favor of 2 garbage bins and collect every other week but we don't need another bin just use the discarded recycling bin as garbage bin.

No need to waste the bin just know to use it as a garbage bin

If you lose it now it will never come back. Such a shame after being progressive. Recycling will have to sort itself out in the near future

The town should be looking for a contractor who will find ways to recycle pickups, not put them in there landfill. Recycling should be encouraged. Other communities have found places for their recycling to go. Why is that not the case in Olds?

More frequent pick up

Don't need more black bin- you failed to list the black bin pick up- if blue bin is really a black bin pick up, what is the cost difference?

How do we better serve the environment? If some of the blue is recycled, change the rules for what to put in blue. Leave the cycle and let people manage their garbage. We are a family of 6 and don't need more black bin pick up.

It would be nice if actual property owners were able to vote on the bin situation and not a generic poll on facebook that anyone can click.

If we can recycle things aside from cardboard, we should.

Recycling habits hard to establish - keep the 3 bins and the 3 week rotation

It is up to Administration to find a place for our blue bin materials aside from landfill.

I would like to see the blue bin contents dealt with properly and not put in the landfill. I had no idea this was happening with most of our blue bin contents. Is this happening in other communities too or just in Olds?

Would not want to remove all together. Maybe less frequent

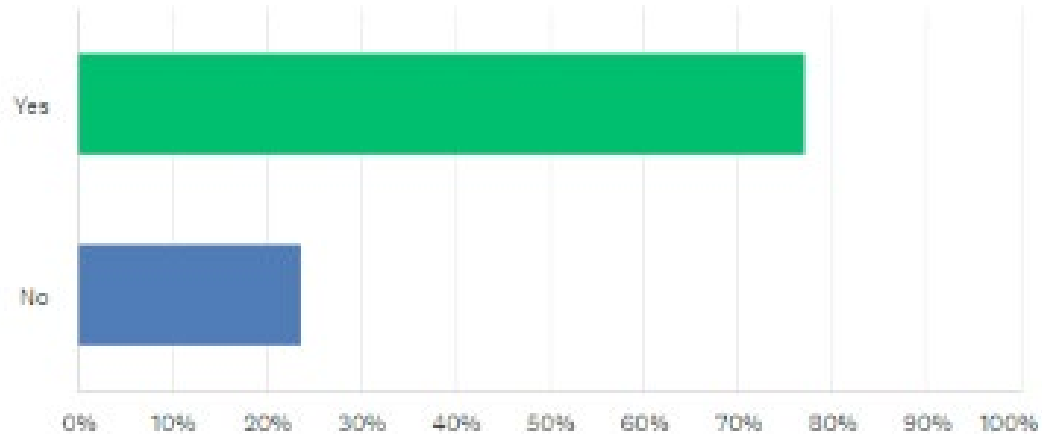
That is so disappointing to read the blue-bin contents just go to the landfill. Recycling is no longer the answer to our insane consumerism.

I'm not clear on what this would look like. I think if you're going to talk about removing blue bin pick up, then you need to make it VERY clear as to why and how it will work.

I would like to keep the blue bin AND have an additional black bin

Must keep blue bin

WOULD YOU BE IN FAVOR OF SUSPENDING GREEN BIN (COMPOST) PICKUP IN THE WINTER MONTHS (NOVEMBER THRU TO APRIL)?



ANSWER CHOICES	RESPONSES
Yes	77.19% 203
No	23.57% 62
Total Respondents: 263	

COMMENTS

please move the green bins off 54th Memorial too unsafe and put 90% of green bins behind rodeo ring exhibition centre opposite library then you can have it year round and clean up in one location so much cheaper. the cost for the 3 bins over 3 weeks is worth it and the increase too. Onet can cover the shortfall.

Most people don't have the green bin out in the winter.

maybe just fewer pickup days through winter months

Maybe not suspended entirely, but less frequently during the winter is certainly an option.

This could be less regular

Green bins are rarely out in our area during the winter months.

Will there be potential savings?

Pick up every other week in winter.

I think April - November we should see an increased pickup schedule weekly and then reduce the number of community green bins.

We need to train people to take their cardboard to the recycle drop bens

absolutly

Reduce green bin pickup in winter to every two weeks and every week in summer. People are not composting kitchen waste because pickup is on a three week basis. They smell and attract flies and mice. Nobody wants that so they throw everything in black and end up taking to Didsbury Transfer Station.

But you could make it every two weeks. Summer needs to be weekly. Residents can then put their grass and kitchen compost out thereby reducing black garbage.

Not suspending, but decreasing.

Yes. Or reduce the green bin service from every 3 weeks to every 6 weeks in the winter months.

We have waste from yard work--fall cleanup and spring pruning-- extending into November and starting in April. Suspending green bin pickup December through March would be acceptable.

this makes sense

We can easily compost kitchen waste in our back yards, so the summer months for lawn clippings are only what's truly needed.

Yes, providing there would be a pro-rated cost. We have utilized all 3 bins effectively.

Absolutely, no need for this in winter months.

November thru February would be preferable

We do not generate enough organic matter, especially in the winter.

could live with however high user of compost bin

I would preferred pickup once a month

Get rid of the green bin entirely.

I'd like to reduce the frequency of pick ups but not eliminate it all together. I produce a few bags a week of kitchen scraps all winter and I need to be able to dispose of them.

I compost all year long. It doesn't have to be as often, but consistency is important for building habits.

Reduce compost pickup to once a month for the winter months and every week for the summer (and get rid of those community green bins, let people dispose of their yard waste in their own compost bins).

Yes during winter months should be eliminated

You cannot remove compost completely, but you can reduce service to once a month in the winter and remove the community bins that are abused with improper waste so that green bins can be picked up every week from April-oct.

This makes the most sense

The amount of green bins out for pickup are never 100% even in the summer months

We could even eliminate green bin pickup and use more large green dumpsters as long as they are frequently emptied. How does Blackfalds afford weekly pickup of all bins? E360

1000% yes

This is a complete and utter waste of money. The truck drives around to collect a handful(maybe) of green bins. Most of which are not emptied due to the fact that the contents are frozen solid...cause it's winter!!

How could we even consider this an option. This means the Town is supporting increasing our landfills unnecessary.

Although I am a year round compost user, I can manage my composting throughout the winter for pick up of a full bin in April as opposed to pick up every 3 weeks.

I still use it for kitchen waste, maybe 6 weeks instead of 3

I would be in favour of eliminating green bin entirely.

Suspend in winter and add a black bin

only if reduced usage indicates; household organics must be stressed vs. adding to black bin

I think November-March

Every month we divert waste is a good month.

definitly

Save money during the winter months!! For those who still compost, the material will likely freeze and not create an odor problem over the winter months.

Reduce the green bin during the winter months to once every three weeks and increase the green bin pickup during the Spring thru fall season

commented about this previously

Don't really need green bin threw the winter. Black and Blue Bin pick up is way more essential.

And less black pickup, like once a month only.

i would be happy to get rid of this bin completely as we never use anytime and yet i pay

you really only need it in the months of june and july

Less frequent

Absolutely !

Once per month in winter

Compost once a month from May to October.

just offset the amount it is picked up. i.e. every 6 weeks etc

Don't use my green bin in the winter.

Nov-April is too long. Dec-March is a better time frame

Yes if it isn't financially smart to pick it up in the winter just put it all in the garbage

this is a stupid question go bi weekly in summer 3 weeks in winter and do this right

A reduced pick up would be fine but not eliminated as all that material would then go to landfill

If a community drop off could be provided in the winter for those who use the green bin, it would not be necessary for the entire community.

See above comment- the bin doesn't fill, and freezes so doesn't smell et. during this time

I said yes but really not 100% supportive, but at least look into it and consider implications.

Maybe a decrease in those months, but definitely not a suspension.

Maybe move to green bin pick up once a month for green bin. Why should we have to stop doing what we believe is the best for the environment because the tonnage drops. Adjust the schedule so we can continue to compost.

Reduce green bin ton once every 8-9 weeks

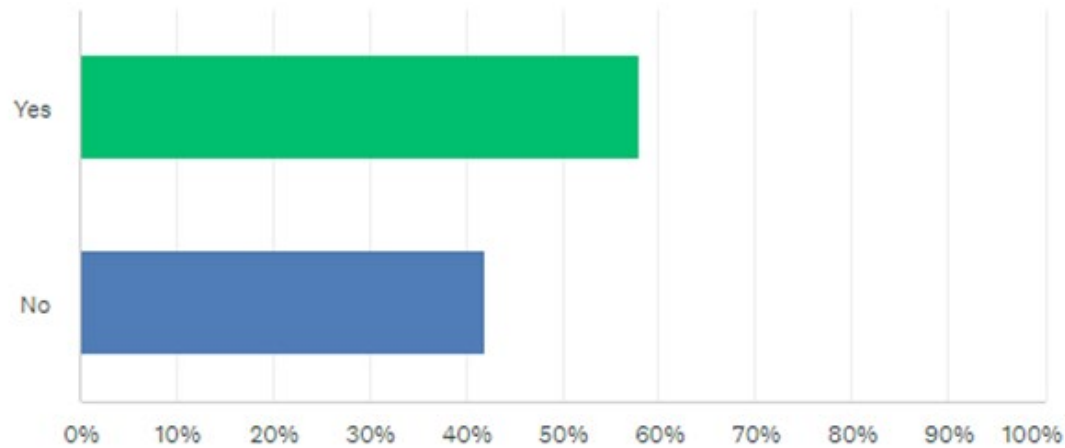
Would like to see a staggered approach. Do blue and black every two weeks and green once every two weeks. Double pickup one day(black and green for example) would also love to see an extra blue pickup the week after Xmas

It does seem unnecessary in the winter.

If a reasonable option was presented, like less frequent, I'd support that. I find blue bin fills fastest, then black and then green.

I still compost food waste during that time, which reduces garbage. Compost at a landfill is actually much worse, as it creates dangerous methane gases. I wouldn't suspend compost, but delay it. Maybe once every two months. The town may also want to convince people to reduce waste and compost during winter to reduce garbage.

WOULD YOU BE IN FAVOR OF REDUCING THE NUMBER OF 3YD COMMUNITY BINS IN THE COMMUNITY?



ANSWER CHOICES	RESPONSES	
Yes	58.02%	152
No	41.98%	110
Total Respondents: 262		

COMMENTS

But please Put these bins in one location please behind the exhibition centre all year round and remove the 2 green ones top end of memorial please as its too unsafe location. This way cost for pick up is down and everyone can go to same location. That is a good spot. Get ONLY the no lid bins not ones with any lids please as the lid ones especially the heavy lids are NOT used so its inefficient and we still pay for it.

We have to drive around with our utility trailer to find empty bins. Do not decrease number of bins.

The bins in my area are always full, especially during Spring and Fall Cleanup. Perhaps reduce the # of bins thru the summer months
Remove all

Get rid of these large green bins. Pick up resident green bins weekly in summer.

Lots of the time, the bins are empty or half empty, I would encourage you to set up a green waste site for community dropoff and eliminate the bin program

people are using them for garbage

Get rid of these bins completely and use the money to pick up individual green bins on a weekly basis in summer and every two weeks in winter. This will encourage residents to compost kitchen waste as well as yard waste. These bins are unsightly and used for all kinds of garbage and waste other than what they were intended for.

Get rid of the bins completely.

I think compost bins are important and if people are willing to drop off the they should be able to.

Don't use them

I do not use them more that maybe once a year, maybe, therefore I can really chime in on this

These bins are essential, and are already quite a distance from our residence.

but they need to be placed better, so those that don't have car/truck can access easier with wheel barrel

this seems to be a necessary program. The bins are far enough from our home, any further and it would be more difficult to use. Wonder about impact on seniors if they are farther apart or harder to access.

blue bin

If the bins were used for what they are meant for and not filling them up with trees ,dirt and sod .

Remove bins that get less usage

Only if the bins aren't being used regularly

Always mostly full during the summer and leaf pick up months.

Maybe we don't need as many as we have but people don't follow the rules and put sod, soil etc. in the bins. Could they be more regulated... ?

N/A

Yes. Ramp up compost pickup from homes to every week in the summer months for yard waste and once a month in the winter months for food waste. Get rid of the local large green bins.

Remove completely but have household green bins picked up weekly during warm months

And while your at it have those landscapers fined for the dumping of trees and sod etc. these bins get way to full too fast with them doing this and the rest of us have to wait till a bin has been emptied

Could go may to September. Weather will often not allow for cleanup at either end of time period.

The bins are consistently full. Residents need the green bins when the pick up schedule is only every three weeks.

I would prefer to maintain the green community bins and eliminate the individual green bin for each residence.

You can't reduce when you only pick up compost every 3 weeks

If pick up is more frequently in the small green bins

Only if you are seeing that they are not full. A record should be kept as to the use of them and cut back accordingly. this makes sense, why pay for the service if it is not being utilized.

Most people are using these incorrectly anyway, putting in branches and plastic bags. They can call a professional, haul out their own to the dump or plan their green bins better (or increase green bin pickup in summer?)

Where else would we place our yard waste. The household green bins are way too small to support the green waste in the spring and fall.

I use these often for extra grass clippings and love the convenience. I will really miss them, but understand the need for give and take. again, only if usage indicates reduction of bins

I think we should keep some but there are areas that seem excessive.

Remove them all

They are greatly needed and appreciated, but a reduction would be favorable.

It would be helpful to know the rate of use before commenting . Are the bins being used regularly and are they used to capacity?

If you eliminate small green bin pick up in the winter you need these big bins to facilitate the removal of the individual ones

You already reduced the number.

where would the grass clippings go if dont have these bins the once every three weeks isnt enough to keep up to the demand.

A number on contractors use the bins , maybe they should pay extra on thier Business license to acess the service

Bins are abused and should just be removed all together. Curb side pickup is enough.

Do away with them. Too hard to get to/open/close. Smelly

My personal green bin is sufficient

remove them

These are abused. Place five or six in one or two community locations for things like leaves in the fall. They are ugly and smell close to houses and destroy grass and curbs

Get rid of all of these. Eyesore

Remove all green bins

These are used constantly during the season.

Have never used

Most of the time they are empty.

Often, with the number of bins currently, it is a drive to find a bin that isn't full. With a truck, this is feasible, but for many families with yards, this is a true challenge.

The neighbourhood green/compost for lawn and yard waste is very beneficial. Consider improving care of the areas where the bins are located, they used to look well maintained, now bin are not on pads or sideways/uneven and grass/weeds appear more than in the past.

If we remove the one and only bin we have on Silverthorn, we won't have anything at all. Last year we had two bins, and only one this year. Any further reduction could mean we don't have one at all, and that is unacceptable.

These bins seem to be full or almost full most of the time. I don't think reducing the number of them would be a good idea.

Unless there are empty bins every week.

\$70,000 for these bins around town is too much. Especially when they're jammed full of branches so often anyway.

My green bin get full just from grass. Maybe if it was picked up more my garden waste wouldn't need to go to the bigger bins.

If there is evidence of some bins not being filled to capacity, then I support this.

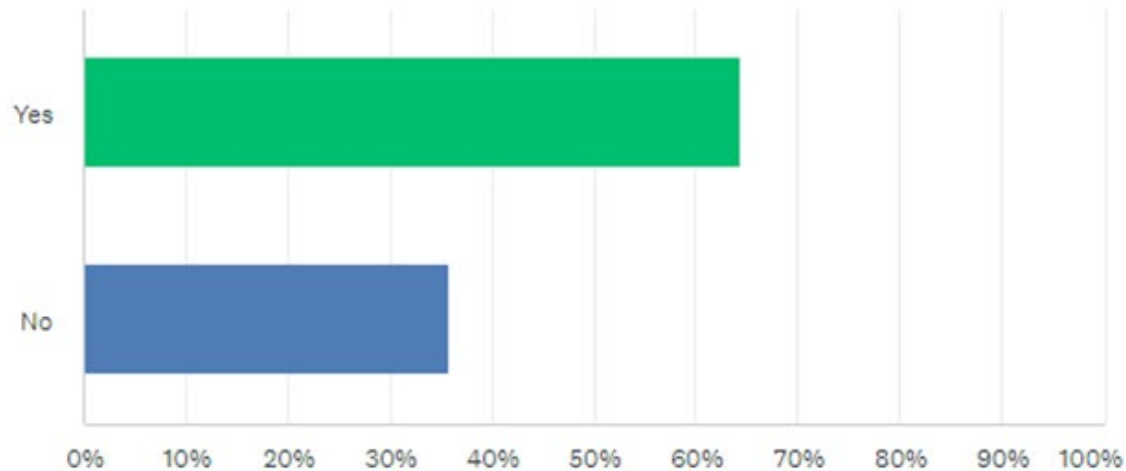
Either it is convenient, or not at all. I would not drive to drop it off.

There are 3 of these bins at Craig's corner which is a very stupid place for them in the first place. They make the park look like hell and smell even worse. They clutter up the only parking spaced at the park and are a safety hazard for kids crossing the street from the park.

Offer it only during months bin pickup isn't offered.

Needs bins for limbs and Branches

WOULD YOU BE IN FAVOR OF MOVING THE BINS TO CENTRALIZED LOCATIONS/STREETS WITHIN THE COMMUNITY?



ANSWER CHOICES	RESPONSES	
Yes	64.48%	167
No	35.91%	93
Total Respondents: 259		

COMMENTS

YES YES!!! behind the exhibition centre opposite library and NO BINS WITH LIDS please. Great service overall in anyway.

Keep bins distributed throughout the town, not convenient at all.

Lets have a central transfer station for all waste in addition to weekly bin pick up.

They should be positioned away from residents as they sometimes stink

I like that they are accessible from all areas of town!

The location in south west location of Olds seems very adequate at the time

If you can't get rid of them altogether than yes move to a centrally located Transfer Station away from peoples homes preferably in an industrial area or on 49th street where the Town currently allows for cardboard and glass recycling. Fuel savings alone for the truck to go to one central location vs. driving all over Town would be worthwhile.

Unless it is in a centralized, industrial location far from residents homes. How about on 49 Avenue where you already have glass and cardboard recycling? Surely it is cheaper for the truck to go to one place versus driving all over town.

I do not use them more that maybe once a year, maybe, therefore I can really chime in on this

Leave as is.

Again, it is already a long walk from our residence to the nearest community compost bin.

if the bins are not convenient they won't be used and then people will just dump anywhere they can. I don't like that they are just placed on the grassy areas and the grass gets dug up everytime the trucks comes to empty it. Why does it cost that much? It doesn't seem like they are dumping often. Are the bins rented or owned by the town?

When I use them I have to drive to it whether it's 2 blocks or 10 blocks away, so they might as well be in a central location that's more cost efficient.

Remove the bins, there has been abuse of this system.

Too difficult for people with mobility issues.

Remove from parks and close proximity to mail box pick ups. Stench is unbearable

The bins are fine where they are,don't think you need as many at each spot

Good where they are at

That could work but it's nicer to walk to the end of the street with your wheel barrow and unload. I don't have a truck to move my garden waste.

I like where ours is, can't speak for the rest.

No, get rid of that service and use the funding for personal compost bins for the summer months yard waste.

Just get rid of them. People abuse them but you need to increase personal green bins to be collected weekly in the warm months

They seem to be in good locations, but one bin instead of two in some spots.

Being a senior it's nice to have a bin close by.

have them at the current carboard and recyling locations at the Co-op and by the tracks.

Bot everyone has a pick up truck to support transferring the green waste longer distances. Keep them where they are.

See above

if cost effective to do so

leave them spread out thru town in each area!

Depending on the locations

I already have two directly across the street from my house . It is fine when individual neighbours access them but there is also much traffic from people using trucks and trailers causing a bit of a bottle neck for both pedestrian and neighbourhood traffic. The bins need to be located throughout he Town for easy access and so one neighbourhood is not the central place for many.

I think that if bins are moved then people won't use them as much and we will have more compost in our garbage bins.

there are places in town that have 2 in one spot, just reduce it to one in the winter

And have a place (olds college) for tree/branch drop off. Keep them out of big green bins.

you need more of these closer to the residence and then you could eliminate the green bin for every house.

Only if that saves money.

Bins are abused and should just be removed all together. Curb side pickup is enough. If big bins are to be kept move them to one central spot.

The cost of these bins is a lot and are they used much? Each household has a green bucket, if you have too much keep some for next pick up date or if your neighbors are willing and don't need it put some in their bin!

Not really though. We don't need them

Get rid of bins

If I have to use- I need to take my bin somewhere else anyway.

Same reason as above

Grass cuttings fill roll out bin too quickly, if centralized only those with trucks can utilize.

Our house does not have a vehicle capable of hauling the material to another location. Jeep the bins where they are!

Too difficult for people who don't have trucks to haul their grass clippings and other yard wastes to the bins if they are all in one location

Working well as is.

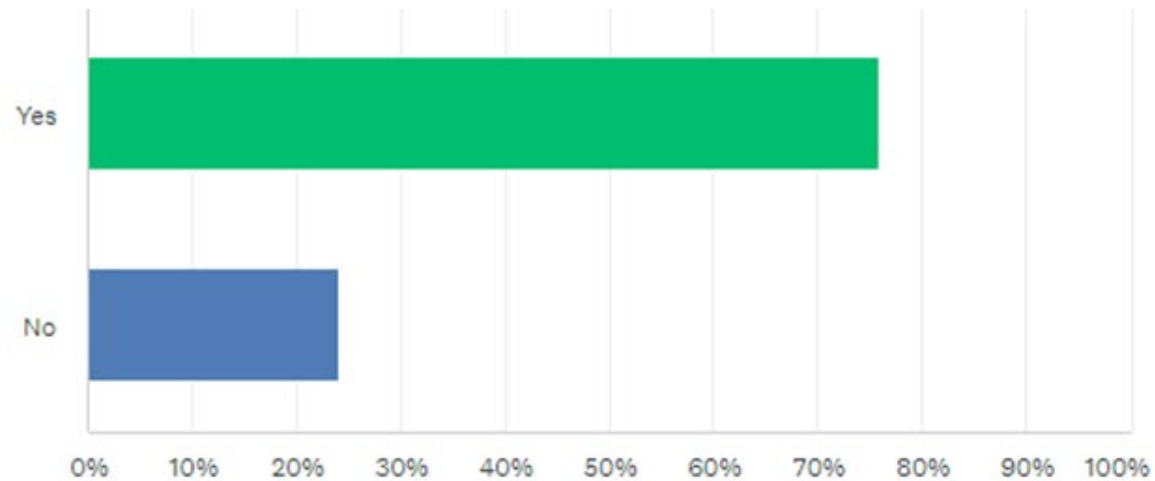
Could these bins be checked for fullness, and a bin-reduction be based on usage? 100 bins seems a bit much for 9700 people, many of whom live in apartments.

The location of my old bin was down the street and I used it all the time. At my new house in the highlands, it's all the way down by the school where there isn't as many houses. I hardly ever use it because of how far away it is.

They need to go to where they can be monitored. Commercial businesses should not be allowed to use them and fill them up. They get paid for their work, they should pay to dispose their garbage not fill the ones the tax payers pay for.

No because the last time you did this you put a compost bin outside my house.

DO YOU MAKE USE OF EITHER OF THE RECYCLING FACILITIES?



ANSWER CHOICES	RESPONSES	
Yes	75.84%	204
No	24.16%	65
Total Respondents: 269		

COMMENTS

keep it please and its great locations.

better centralize compost sites

Occasionally with large cardboard

Yes. I frequently use it for larger cardboard items. Also a convenient Christmas tree drop off area.

Would make more sense to place a few Green Bins in this location. Do County residents pay for this service?

Live in a townhouse so don't have access to my own bins and must use these to recycle

We use these for both of our businesses.

We need a centralized Transfer Station so that we don't have to continually drive to Didsbury. Unbelievable for a Town the size of Olds to not have a Transfer Station of it's own.

I have to drive there because the Town only pick up my blue bin every three weeks.

I use to and am happy to do it again as long as garbage goes back to every second week again.

I use blue bin so I don't often need to. However when I do it's often too full to use.

Rarely. Only for very large cardboard.

But I will need to if blue bin pickup is discontinued.

I do take my own recycling in especially if you have more than blue bin will hold or are going to be away. It is not a big deal, but can understand that maybe seniors would find it a chore or someone without a vehicle. If the blue bin program was reduced, I would use the recycling centers

We recycle cardboard here often!

Due to the existing household system, we utilize these locations for oversized cardboard and glass recycling

Glass recycling

Cardboard fills up very fast and commonly overflows

only if emergency overflow

I used the coop parking lot yellow bins. Didn't know there was more.

Since we have blue bins I no longer use these. When we didn't have blue bins I did use them.

Why are we recycling plastics and cardboard if there is no place to ship this stuff. I saw the mess at our local dumping station when it was running .

I would if no blue bins were supplied!

For glass recycling

Good resource for the community!

For large cardboard

The recycling should be a blue bag system just like the bins, having to separate the material likely discourages people from using them.

Should be added to and picked up more regularly

You can remove blue bin pick up only if you increase items to be taken at community bins and increase to weekly garbage pickup,

When I moved here I used them both, but now I don't need to use them.

If it is going to landfill what is the point.

utilized for cardboard; however, upon hearing that most of the cardboard is being brought to the landfill anyway, I will be far less likely to use in the future. If it impacts the budget, reduce the two sites to be just one.

We use the recycling all the time. Like so many people we are ordering more things online which increases our cardboard and plastic consumption. We always fill our recycling before the 3 weeks is up so have to go over to the recycling bins a lot.

I don't now that we have curbside pick up

Yes sometimes, if our bluebin is too full. Do these also go to the dump? or are they recycled. I am afraid I am very disillusioned in the fact that we sort our recycling only to find that it is not recycled at all!!

Frequently.

I support getting rid of these. People should better use there household blue bin.

I do use these infrequently. But I could also spread my recycle over 2 pick ups

when we have an excess of large cardboard cartons. They should be better marked

We did use them before the blue bin became available.

Sometimes. It was mentioned earlier in this survey the Town of Olds is throwing cardboard and other recycling into the landfill which in todays environment crisis is unexpectable

We use the recycle center at the 49th st location because the co op one dose not have all the bins needed although it is closer. Also the bins at both locations do not get serviced on a regulare basses

I have been doing this for years and do not find it necessary to have a blue bin.

Whenever we have too much or too large of an item for our bin we drive to the large bins for recycling.

Home pick up is sufficient. Used it when we had kids at home.

Both

i recycle house hold plastics that are not recyclable i think you need to add more if you are eliminating the blue bins services

Isn't that what the blue bin is for????

Rarely

I don't use them because of my blue bin. If my blue bin service were to stop I would just throw everything in the garbage not the yellow bins.

We use the yellow bins frequently and they're great to have

i take my cardboard there.

Take my cardboard there all the time.

Just the cardboard/paper/plastic bins when our blue bin is full.

There is a bed mattress left outside the 49 st location that has been there for months and it needs to be picked and removed

Does this go to landfill as well?

leave them be

Remove all recycling. Replace with garbage.

I use these for larger items that don't fit in my bin.

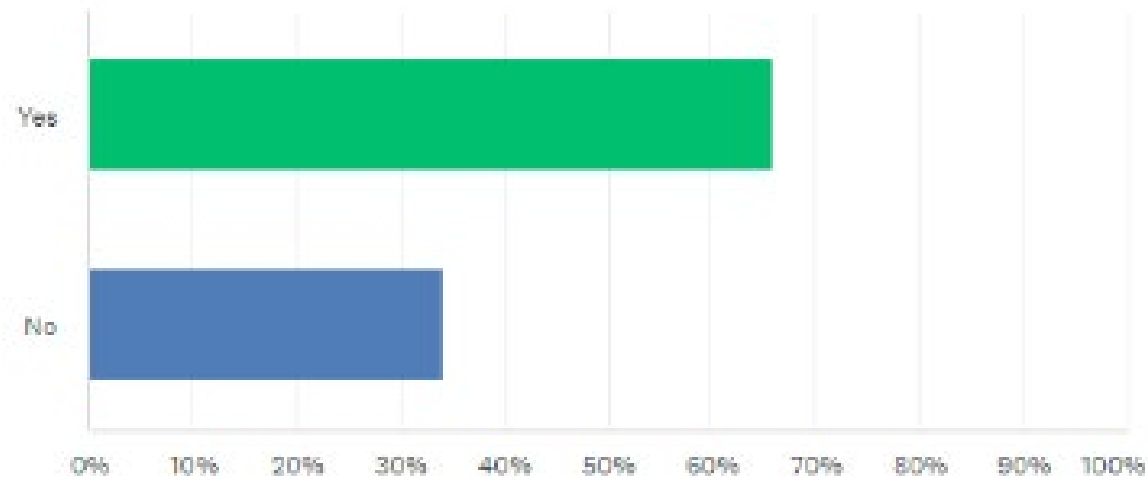
CO-OP bins mostly

If we are discontinuing the blue bins as they go to the landfill, why would we continue with these 2 locations.

I think we could move to 1 Center, especially if we reduce to only the things that can actually be recycled at this time
Mostly just for cardboard, but for mixed paper on occasion as well.
The one by the Co-op on occasion. I would ask, if the blue bins are ending up in landfill, where does this material end up?
We have used both of these facilities
These are handy .
We use the cardboard bins at 49th street every 2 months or so. But if it just goes to the landfill anyway, I'll probably just burn it now.
I would be ok with losing one of these if we choose to keep recycling pick up, but you can't lose both.
Maybe once a year... high volume times like Christmas
Use allll the time
Great asset for the town.

MOUNTAIN VIEW MUSEUM

DO YOU SUPPORT THE TOWN OF OLDS CONTINUING TO FUND THE MOUNTAIN VIEW MUSEUM?



ANSWER CHOICES	RESPONSES
Yes	65.90% 172
No	34.10% 89
Total Respondents: 261	

COMMENTS

yes just do it and spruce up the building please. Please try and emulate Wainwright downtown area and we need more flags and trees in downtown core with more sculptures (such great idea) and murals please. You need to commit a fair share of money to this please.

I do with reservations on the cost. A minimal charge to enter the museum would be appropriate

Compared to any other communities, Olds is so far behind in its own history/heritage and museum support that we should be ashamed. There needs to be more support and better facilities available to expand and better show our history and heritage. The town has various locations and properties that could better support an expanded museum than the present facilities which is a pathetically sad indication or show of our history!

Make a non profit organization run by volunteers.

The museum deserves more support from the Town

Far more pressing things at present

No increase in funding until inflation is under control and people aren't struggling to feed their families and heat their homes.

history is important

perhaps the \$50,000 capital costs could be raised by the museum, or they could turn to the service groups for financial assistance

We need the museum to enhance our history - objects, furniture, Staff, and a pleasant place to visit.

Not aware of who is paid or how much goes to wages but having a trained archivist is a must (paid position) but other positions I could be volunteer to save

A local museum is important to any community. I have never been in the Mountain View Museum and am not familiar with their needs. I believe they should be supported by the town but not necessarily exclusively by the town. Maybe a financial matching. Have the museum raise some of the funds and the town match? More of a user pay support.

I had no idea this existed, if there could be more information about this and the programming given to the town, that would be appreciated!

I believe that the museum has benefit to our community. The building is small and needs upgrades, better advertising and engagement could increase visits that would increase revenue. Use of franchise fees could be used for this facility or Olds Destination Fund.

It's about preservation of the history of Mountain View. Expansion to accommodate more diversity...ethnic, religious, race, especially since demographics in the county has grown.

The museum does the record keeping of old information. The cost would just be transferred to the administration. The museum has more potential for receiving revenue to offset the cost.

support until the citizens and this survey have the facts that prove otherwise

Does not need to be expanded. Took grandchild and she enjoyed it just the way it is.

This question is not clear. Perhaps a fundraising event or silent auction would be a better way of facilitating the expansion. Rather than an increase in support.

With different operating model, musuem board advise, town manage space. Culture/Heritage position based out of there, use new space for rental opportunities, more Art, studio/gallery space rentals for art professionals. Could partner with moccasin house for sharing space. True reconciliation project

I was surprised to hear that we had one

They should do more fund raising events

80 to taxpayers. What will an individual in Olds pay?

No. This should be supported via fundraising and admissions for those interested in supporting it. Not municipal taxes.

But it does not need to be expanded. Financial means for expansion should be fundraised-not done through taxes.

Never been there

But not anymore than we already do.

History and archives are very important to any town and we should supported it.

I don't find value in the museum itself. It's not run efficiently and doesn't provide good services. I think the archives are important to keep.

Nothing against the Olds museum, but I believe the museums in each town could look at consolidating to one museum for efficiency purposes, and will be more valuable to potential visitors.

Where is the activities of the museum advertized?

I'm not sure. I have never been to the museum and wonder if it should only be open on special days or weekends, I'm not sure how it works now? If someone more knowledgeable than me feels that it is important for more funding i would accept this as history is important.

As long as they are also taking active measures to fundraise effectively as well. Olds has a rich history that must be preserved, but the museum could perhaps host events or fundraise innother ways. I often forget we have one.

Grants are often available and other avenues of revenue. I am not connected to the museum and don't support the huge tax dollars that are being contributed. I do support the \$30 000 annual cost of building operations

We've lived here for just under 2 years and didn't even know there is a museum here

How many guests do they have a year and is there a cost to support themselves?

I don't think the museum is doing a very good job of promoting itself and its opening hours are only good for people who are unemployed.

why can the towns of olds,didsbury,sundre,carstairs, innisfail etc get together n build a central museum big enough to hold much more that seniors n families can donate to.?? there are sooooo many people that have collections of things to donate that makes up the areas history. combine together n find a large area to build it or put it in the alex Zec yard that town already owns!

The Society has been under funded for many years. The preservation of the community history is important. Some of the funds that have been allocated to subsidizing Olds Institute and it's endeavours could be redirected.

never been there but I see the importance of it

Give Museum the extra money & quit buying those stupid statues along Hwy 27. Total waste of money.

A new museum should be planned for over the next 5 years enhanced viewing areas both inside and outside.

Ask public for more donations at the door

we waste a lot more money than \$50,000 a year on sculptures along hwy 27 so we can easily shell out that amount for something that is about the history.

Charge a small fee to visit

The history and a place for it is important

we need cultural touchstones like this.

Keep the archives. No more museum

Within reason as I do not believe this is a well used facility

I can't answer because I don't know how used the museum is. If it is a holding place for history that few look at would it be more economical to just end the museum part and make it a holding place for history but not a a museum but rather if you want to look into history make an appointment instead of displaying and staffing a museum...have it a organized storage of history but not displayed

History is important but do we need a museum? If it was an add on to another facility then maybe? Accessibility is a huge factor and what "draws" people to it?

Close it

I don't know anyone who uses it. I have been there once I do not plan on going back. This money can be better spent elsewhere.

The museum is an important part of the culture of this community. Without it, the history of Olds would be lost.

I'd like to see how many people go first. Are 100 people going to the museum every day? Or 100/year? Entry should be charged to cover.

But I would like more information about why the additional expenses are necessary, and how many users it has each year- is it worthwhile?

I didn't think the town ran the Museum. Seems the return is really low, way off the beaten path, if Town \$ continues to support why not have it with Town offices or other offices like the Chamber or Uptowne, Library, or other not-for-profit groups.

This should be funded by fundraising efforts and applying for appropriate government grants.

I support the work of the Museum. I would question where they intend to expand to, given their location next to the provincial building.

Not sure about being in favour of an expansion. Where would they expand to?

Funding should be cut back

As long as it doesn't affect the tax rate.

ARE THERE SPECIFIC SERVICES THAT YOU WOULD LIKE TO SEE EXPANDED?

public works and the pool to Olympic size arena like Kinsmen or Spruce Grove recreation facility.

Traffic enforcement. Aging infrastructure.....both above ground and below ground. Spend focus and priority, particularly with capex dollars, needs to shift from the "wants" to the "needs". Move away from the high profile, visible, "jewellery" type spend to the core infrastructure.

Snow removal in the Vistas.

Museum support and expansion

Timely snow removal

Economic development: green initiatives. Solar farm. Start thinking outside of the box and become a leader, not just following what other towns of similar size are doing. Requirements for developers to use green technology. Health care: if you can't see a dr during office hours, you must go to Emergency, a total waste of health care dollars and the most expensive way to offer health care. The model of care that the current physicians of Olds have in place is outdated, expensive, and does not serve the population in Olds that do not have drs.

New website

Weekly bin pick up. Central transfer station so I don't have to drive to Didsbury.

Police patrol

Fill the potholes

Residential green bin pickup to weekly. A site for residents to drop off large amounts of trees, soil, sod, etc for free in/near town. Paying at the Didsbury dump for compostable products is ridiculous.

Senior's lodging and support services, and the Olds Planning and Development services.

More trails and green spaces! More recreation opportunities!

Garbage collection moved to weekly pickup of black and blue bins. Pick up of green bins in summer weekly and bi-weekly in winter

Pick up black garbage every week. Pick up green bins every week in summer and bi-weekly in winter. Pick up blue bins every week. Have a proper central transfer station perhaps on 49 Street so that we are not driving to Didsbury every week. Or dumping our garbage in commercial bins around town in the middle of the night.

Would like to see more animal control for roaming animals within the town. Having the money from these fines and the money collected from the annual registration fee for all animals in the town go towards animal control.

More activities, indoor and outdoor facilities for young kids

Black garbage bin pick up more than just 3 weeks. Crosswalks painted and lights in the whole town.

no however if (lets say) the budget for street sweeping isn't used up in a fiscal, there is no need to street sweep just to spend that money to keep the same budget for the next fiscal. If street sweeping (for example, but could be any service with annual budget) is under budget, use that remaining funds to support another budget area that may need the support (for example, there was more than average snow and snow removal was needed more than normal)

yes, would love to see Olds Neighbourhood Place re-open to assist people as to where to turn

not at this time, keep the standards already set

Better road/street repair not just patching. Grading of back alleys. More trails built.

Our town roads are terrible. Not sure why, but the same bad spots continue to be in poor repair. They need fixing right and for the long haul, not just a patch. Looks like cold patch is used by the table spoon, not a realistic repair.

Trails and pathways

Snow removal: because at the moment it never happens!

I'd like to see the weeds on winter lake be maintained better as I am a resident and senior and pick the weeds myself to maintain the beauty of the area even though the town of olds has not been.

Garbage pickup services require a revamp. Collections for an average household are not enough. Compost pickup should be reduced and more frequent black bin pickups would make a huge difference.

No

Weed control on winter lake. As a resident of the pond we pick weeds to ensure the area stays nice, but there are ALOT of seniors who live on the pond and it's not fair for them to be climbing on the rocks to maintain the beauty that the town should be as it's the towns land.

Snow removal, review of bus routes snow removal as current bus route snow removal is extremely outdated. Two buses pass down my street twice daily and only once last year was our street done.

A year round recreation center that would include the pool. Our climate does not allow for year round outdoor sports. Also a bike/walking trail throughout linking the town would be safer and attract more people.

Weed suppression on the green spaces

providing a space for youth activities and in a safe environment

Policing

More time spent on proper road repair rather than patching.

Public works

Please, make an off leash park for dogs 40 lbs and less. Expanded celebration activities and decorations for our uptown during December. Enhanced "ambiance" of our downtown, don't want it to die as so many small towns old main streets have as we start to sprawl even more.

Activities for youth. A staffed youth centre is desperately needed. Expanded cycling paths and/or a pump track would be great. More activities for kids to access for a small fee/free that are drop-in based or accessible anytime. Refer to the City of Red Deer Look'n Book to see the wide range of activities they offer at an affordable rate.

Seniors supports Supports/activities for teens that are not sports related. Sports are primarily accessed by wealthier families who could fully fund their kids activities ... public funding should primarily support lower income family activities

Enhanced RCMP and Protective Services should be expanded. With the amount of crime in the town and area, enhancement would be beneficial for all.

Pay down debt. Olds isn't paying off debt. During the pandemic somehow ever other town around ran surpluses, Olds didn't... again

No would rather budget be lowered

ARTS & CULTURE AND THE LIBRARY!!!! Keep expanding the walkability of that stretch from the library, arena, centennial, to OTS, UTO and Flames. It's an incredible area, it's where I take all my guests. And the botanical gardens. MORE SPACES THAT PEOPLE DONT HAVE TO PAY TO ENJOY.

There needs to be a bike / walking trail extended across town to connect residential neighbourhoods in the west to the Olds College, pool and high school. As it is now, there is NO SAFE WAY to bike to school in the fall and spring.

No

Parks. Make some effort to CONNECT the pathways through town to make it possible to ride/walk from east(college area) to west(at least deer meadow school) without being required to ride/walk on main roads and tiny sidewalks. Even adding a "bike lane" along 54th street would be amazing for high school students to commute by bike during Warmer months.

More youth activities for teenagers to keep them busy and out of trouble. Sundre has a wonderful youth centre!

Enforcement of speed limits and a reduction of limits on residential roads that are not wide enough for designed traffic volume eg Winter Dr of Airdrie & Blackfalds Traffic calming measures to reduce "short cutting" through residential areas In town off leash areas for dogs with good verbal control eg new ball diamond park, Winter lake forest etc

Honestly just worry about essentials. If the community wants something above and beyond we can organize it ourselves

Road repairs along 53 ave and 56 A street to Braeburn Estates. These roads are generally filled with cold patch and before the year is over it's needing repair again. We are hardly ever plowed in the winter and the road is always packed with ice. Speeds need to be reduced here on my street due to the close and the kids that play here. It's not okay at 50 km per hour it needs to be a lot less.

Blue, green and black bin service. Plough the side street in a reasonable time. Stop watering flowers after it has rained. Figure out a plan months before construction and tell residents the plan.

Plans for transportation for those who don't or can't drive.

None

Garbage pick up needs to be more frequent. 3 weeks is not reasonable Recreation: would like country ski trails on the golf course like Innisfail and Iacombe. Our trails are redundant and boring. Don't use because. We need more ice surface for youth in our community (indoor), multiuser facilities that are up to date.

Frequency of snow removal

Pathways and proper lights and walk signals on highway 27 near the RCMP Ensuring recycling program continues.

Snow clearing is a huge problem. My cul-de-sac gets done once a year.

economics

Street and alley repair.

Place more subsidy into the CLC Fitness centre. The Town should support health and wellness more. There should be a savings on annual gym memberships to Town residents. Communities, such as Fort. St. John, BC, offer their walking track for free! Let's do the same here in Olds. As well, suggest expanding the sports facilities to include new things, such as a rock climbing wall, indoor playground for kids. There is too much focus on traditional sports, such as hockey, soccer, baseball, curling.

Protective services

More road and sidewalk maintenance. Elementary schools sidewalks are falling apart and there's a section of Ash st that's been dug up for over a year. Pot holes need more maintenance, particularly in front of the old fire hall

Just black bin waste pickup frequency. This is a major issue with everyone I talk to.

More trails.

Fire/ police

Spots facilities

Grants to businesses to upkeep current infrastructure vs. Moving to newer built locations Continue with parks and recreation improvements

senior activities that are unable to attend because of inability to drive or handicapped... policing is a major that needs an overhaul because crime is rampant!!!!

I would like to see more effort put forth to enhance the beautification of the Town of Olds

The Town has grown sufficiently to have a transportation system reflects the needs of the citizens. It would be useful to know how many people (all ages) would use a busing system. For example we have a large and growing senior population, workers who may not have vehicles, students at OC and others without vehicles who could benefit from a community based system. (ie regularly scheduled bus going to various parts of the community) This would also help with parking availability and enable seniors to stay in their homes for longer.

Our community needs more Arena Ice

Bylaw enforcement should be stronger. Too many residents are getting away with not following rules.

Lights at 61Ave sidewalks where there are none especially in the stretch in front of me mikes liquor station gas gas walking bridge that goes over the highway by the legion /coop instead of the flashing lights and Tim Hortons/Wendy's location highway entrance should be an exit only to cars aren't parked on the highway lined up for the drive thru for Tim Hortons

Community Sunshine bus for seniors on weekends & some evening hours.

Policing to get rid of loud vehicles.

No

Since Prairies to Peaks folded , we do not seem to promote Travel to Olds , in my opinion we are a great Event community with good facilities , yet there seems to be no co-ordination from the various organizations , we need an umbrella group to promote events , we have the College , Olds Regional Exhibition , Sports Organizations, Art , Heritage , Chamber ect.

More frequent bin pickup, more open public swims at the pool.

Road maintenance; who is in charge and is OK with the pathetic job done, when a pavement is fixed with a result that is almost as bad as the original problem?? Look at the fix on 54 St. past the 49 Ave. towards the Auction Mart... What a waste of my tax dollars. Are you proud of your job? I feel ashamed as a citizen of Olds and especially knowing that I have to contribute to pay for this.

Sidewalks for places that don't have them like in front of me mikes that whole stretch and going to the hospital as well as lights out in at 61 Ave and the road fixed going out of town past the hospital it's terrible

Skating rinks in winter in the parks .

No

Protective Services

Business attraction

more traffic bylaw enforcement. Also have the town mowing the town boulevards and not putting it on the people to maintain town property

Better response time on report a problem.

Rec/Parks, specifically an indoor or covered playground for children to use during the winter months.

Please put some money and effort into ensuring residents keep their trees and shrubs and bushes OFF the public sidewalks!! The east side of town is terrible for this!! Do we not have a Bi law officer who takes care of this for the town!! And older sidewalks need to be replaced as well. Please put some resources towards this!!

I would like to see another washroom at Rotary park. I had a lady that was here for provincial ball tell me that she had never seen an outhouse so full and stinky. In the hot summer months this is disgusting. With the new toboggan hill going in at Rotary I do believe another wash house with more cubicles is needed.

Roads maintenance. Potholes, cracks etc. what about 500m of overlay every year?

Water/sewer/streets Growth/development of vacant lots. What's the plan for the newly annexed area?

The town should invest in infrastrucutre. Existing roads, water, and sewer. But also in those investments that attract new business. Like the closed part of the intersection at No Frills? No wonder businesses do not want to build there...it's a mess. The more business we have the better we are, the more people we attract to support other businesses, the more people want to live here.

The history, arts and culture of the community need to be expanded.

there needs to be a significant amount of money invested into the infrastructure of our town (roads, sewers, green spaces) as weather is getting to be more and more unstable and our existing infrastructure need to be updated and expanded to prevent greater issues.

Paths- very few

We probably should not be expanding any services in a recession.

We really need a bus system

Trails. Seems to have lots of disconnects/dead ends. No maps anywhere to be found on pathways. Shrubs and trees appear to be less maintained year after year.

Parks, playgrounds/play structures, trails and greenspaces. As well as fixing crumbling sidewalks and roads that have been neglected for years.

Activities for teens are lacking in Olds. There are so many families that cannot afford sports programs so the kids wander the streets.

Operations, to ensure we have good streets, which currently need improvements. Pot holes by John Deere have been an issue for years and patching does not fix it. Please fix it properly so we don't have to cross the centre line to avoid huge holes.

More snow removal in the winter please. Most times when we get a heavy snowfall, weeks go by before we get our street cleared. I have heard people that live in other communities comment when they come to Olds about how bad the streets are in the winter. I have to agree with them.

Trees, shrubs, flowers and flower containers. Flower containers all the way to 70 Ave.

Road repairs. Just road repairs.

Garbage pickup

Increased garbage collection and re-evaluation of snow removal priority (specifically Balsam Crescent)

Ice surface

I'm not sure it's a service per se, but the alley behind the circle k is horrible. I don't know who did the planning for the exits, but that alley receives so much traffic, and people go down it faster than the roads. The dust control is non existent. When you planned to make it so people could not turn left on the highway, where did you think people were going to go. It receives way more traffic than any other alley in town, and yet I'm dealing with noise pollution, dust, and people driving erratically down it, and yet my taxes do not reflect the inconvenience of this. It is not just me who has discussed this, all my neighbours feel the same way. I have heard the town is against doing anything to help the people who live next to it, and targeted them with extra costs if we complain. This alley should be local traffic only or speed bumps should be put in. It was better before you graded it last week, when it was filled with pot holes and people couldn't speed down it.

Garbage service needs to change.

Side walks need to be built repairing and maintained in east olds!!!!

Snow removal needs to be better serviced

More office space/ small business. We lost a medical clinic with a new dr because they couldn't find clinic space.

Olds Sportsplex revitalization, renovation and upgrade. We just hosted the Kioti Cup and it was a huge success! we could host more events like this if we had a up to date event Center. The arena was built in 1977 opened in 1979, It is old dated and frankly becoming a money pit that requires huge attention!

ARE THERE SPECIFIC SERVICES YOU WOULD LIKE TO SEE REDUCED OR ELIMINATED?

no but org culture should focus on higher productivity in more lenient work life balance please. overall this Town is excellent only complaint is lack of speeding and traffic noise related enforcement.

Potentially hours of operation of aquatic centre and sportsplex. Less focus on public green space maintenance, trails network create a user fee for the Splash park. Its very costly to operate.

Museum and recycling, and why don't we charge the curling club any fees and why do the grizzlies pay so little but charge so much to other users including the town

Art stops until all the pot holes are full

I think community green bins should be reduced

Less flowers and artwork, make that money available to road maintenance and snowplowing, sidewalk repair, etc.

Community service initiatives are nice but should be reduced to keep taxes in check.

I think we could reduce the flower planters, green bin pick up.

Increased personnel & equipment efficiency—At times, there seems to be a lot of pickups and people running around the area.

Get rid of the 100 or so large green bins around town and relocate them to a central transfer station. They smell bad too! And make a mess on the road.

I would like to see the flower boxes filled with perennials instead of annuals since they now exist. No more money needs to be spent of sculptures etc.

Fire has too many employees, other towns, while call volume is less, still run more efficiently.

no however if (lets say) the budget for street sweeping isn't used up in a fiscal, there is no need to street sweep just to spend that money to keep the same budget for the next fiscal. If street sweeping (for example, but could be any service with annual budget) is under budget, use that remaining funds to support another budget area that may need the support (for example, there was more than average snow and snow removal was needed more than normal)

no

Wages for Mayor & Board Members to not increase & reduce their expense accts.

1 recycling center.

Not sure what municipal enforcement do to warrant a line in the budget. They need to be more visible. All the flower boxes on hi way 27, why so many in one area.

Peace Officers

Reduce the amount of flowers in down highway 27 and around town.

Sportsplex. I'm tired of subsidizing people who can actually afford hockey. Most people can't. Users should pay the whole lot.

Plans for more full time positions with the Olds Fire Department are unnecessary at this time as municipalities larger than Olds function and provide a great service with a primarily paid-on-call service.

No

Green bin review.

the green bins reduced in winter

Stop spending money on statues and art.

Parks , ball fields, playgrounds, rinks, too much money wasted here needs to be spent to fix the towns other needs

I think there may be opportunity to reduce wasted gas and employee wages if the staff in charge of mowing and watering in the warmer months weren't driving back to the town shop to take their coffee and lunch breaks. What a waste of resources and time - a private business wouldn't operate this way. It doesn't make sense logistically or financially, and it looks terrible to the public. Just driving around on the tax payer purse not working - just driving to and from coffee or lunch. Or sitting around idling equipment, texting or playing on their phones. I've seen that driving into town from the cemetery. Again - the optics of this leave me wondering how much money is being wasted. The town park bbq's etc also seem like a nice, but necessary idea and expense. As do all of the flower planters. Pretty, but not essential.

Less spent on public art.

Look at public transit Sunshine bus model is super inefficient, expensive to operate, doesn't help seniors with out of town appointments. Check into "drive happiness" program based out of Edmonton

Less focus on needs/wants of organized sport groups and greater focus on community activities that can be accessed by all members of the community for a small fee or for free. Town dollars should be focused on creating an inclusive community that provides opportunities for all residents.

As above

Reduce Administrative Costs. Too Much Red Tape

Admin costs. Upper management seems to be make out quit well for them themselves

Administration fees seem high

Green bins.

You're doing a great job. Just don't eliminate the progress we're making!

The museum funding should be eliminated completely. And make cuts wherever possible, the tax rate in this town is far too high. If we want to grow and attract people to this community, we need to lower taxes. With inflation and the cost of everything going up, the tax burden is crushing many people.

No

Many communities use blue bags for recycle pick up and also reduce what is allowed for recycling. It reduces their costs. When more of the blue bags actually can be recycled instead of most going to landfill. This will require more frequent black bin pick up but residents do the sorting not the company picking up blue bins. Green community bins are a wasted cost that should be eliminated with the savings going into weekly green bin pick up every week in warmer months and only once a month in winter.

The hanging planters are a waste of money. Changing the flags above the planters is a waste of money.

Green bin in winter need to go

Inappropriate sculptures lining the main road in Olds. Money could have been used elsewhere as in garbage pick up

Art installations around olds (statues)

Not in favour of our “art” displays and costs.

Art project funding

As long as we have a food bank in town less money should be spent on statues.

I think spending money on those statues was a disgusting waste when we are desperately looking for money for basic town services. Had they been in support of local artists, I could have at least swallowed it. Having them lined up along the highway for passers through also just seems like a monument to financial waste. If we have to have them, they should be distributed throughout parks and walkways for people to discover and appreciate one at a time.

Please stop pumping money into the new Rotary park behind Walmart. How about refocusing on Centennial Park right in the hub of town. Let's revitalize it, such as a permanent outdoor rink.

Green bin reduced or eliminated in winter

Green waste bin for sure. Blue bin if black bin increases.

Fewer town staff.

N/A

reduce flowerpots n art along hiway, there is enough!

I am a believer in Municipal Govt sticking to the basics in providing services to citizens. This can include some community services as per the funding from the Provincial Govt. However getting involved in initiatives such as the Olds Institute (however noble the intent) has proved costly and taken dollars from other needed services. I do not believe that economic development should be a funded department of the Town. It might be time to also review the scope of services and accompanying supports provided by the Town.

No

People that have kids should have to pay more tax the more children they have and people without kids shouldn't have to pay tax for schooling etc

Statue buying.

The Economic Development Office. Bring back the Olds Institute.

street sweeping it is giving little value at the speed he travels.

cutting GRASS in baseball fields only ONCE a week , should save lots of \$\$\$\$\$.

Sports and library

Remove those flower boxes from the middle of the hwy 27 on the way out of town. The sign on the west side of town supposedly telling you what's going on in the town is useless. Who can actually read it as you're driving by !

If you are spending money on art. Use local artist that are from Olds or Mountain View County. More buildings with murals would show how beautiful Olds is.

Eliminate snow removal on all roads except main streets.

O-Net

Recycling

Green bins during the winter.

Reduce the amount of money allotted to the arts committee and use it where needed.

Parks and trails which I assume includes all the plants and art that is very excessive

Stop spending money on "sculptures" and way too expensive signage.

parks and playgrounds rinks and ball diamond field costs

Green bins/recycling gone Recreation is a bit too expensive

Recycling is useless. Most of it goes to the landfill anyway.

the town of olds punches way above our weight in regards to the community service we provide. bringing those more in line with other similar sized communities would help flush out our operations and capital project budgets.

The fire department went from a chief and an assistant to having 5-6 full-time people while the town has not grown.

Large green bins around town need to be re evaluated as they are not placed in the best places

Art installations and excessive use of decorative flowers are a waste of money.

I don't agree with elimination of services. Once they are gone, they are near impossible to reinstate.

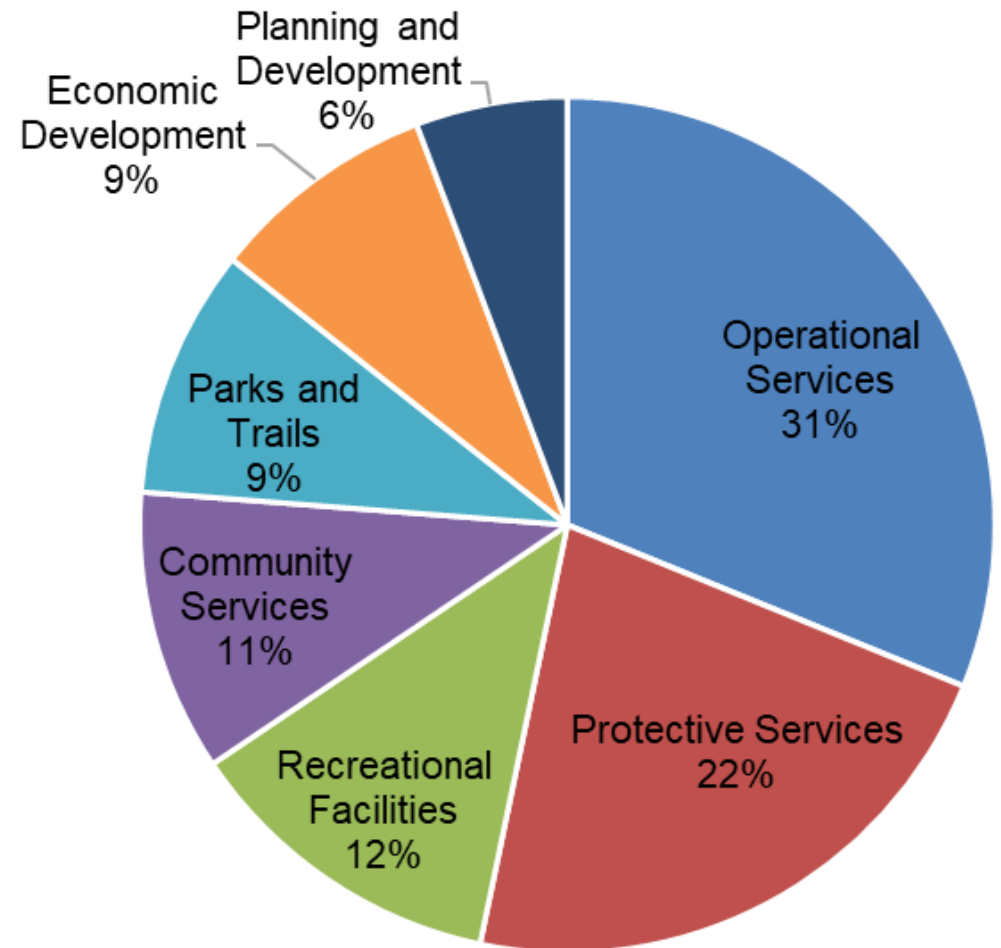
Get rid of O-net as fast as humanly possible. The town should not be running any business with taxpayers money!

Green bin during the winter

Green bins in winter months could be reduced.

FOR SERVICES PRIMARILY FUNDED DIRECTLY FROM YOUR TAX DOLLARS, WHAT AREA DO YOU FEEL SHOULD RECEIVE THE GREATEST ATTENTION FROM YOUR MUNICIPAL LEADERS?

Service	Responses
Operational Services	76
Protective Services	54
Recreational Facilities	30
Community Services	26
Parks and Trails	23
Economic Development	21
Planning and Development	14
Total Responses	244



THINKING ABOUT FUTURE PRIORITIES FOR THE TOWN OF OLDS OVER THE NEXT 3-5 YEARS, WHAT DO YOU FEEL SHOULD BE THE TOP AREAS OF FOCUS?

Area of Focus	Responses
Road Maintenance	136
Crime and Safety	112
Debt Reduction	92
Snow Removal	85
Waste Removal	68
Protective Services	63
Community Development	61
Economic Development	61
Facilities	53
Water	51
Recreation	49
Parks	41
Trails	36
Curbside Recycling	35
Uptown Revitalization	35
Events and Festivals	34
Communication	30
Green Initiatives	27
Playgrounds	19
Welcoming and Inclusive	16
Wheelchair Accessibility	15
Sports Fields	12
Report a Problem	11
Public Art	7
TOTAL RESPONSES	1,149

*Participants were asked to choose their top five areas of focus.

COMMENTS

Museum expansion

Waste water costs should not be based on water consumption especially in the summer when lawns are watered.

Need most of above; Hard to select only 5.

Debt reduction will lower interest costs and allow more money over time. Staying within budgets should be a priority. Cut the fat. We need to be fiscally responsible in future. Online voting is an easy way to gauge community support for new programs and expenditures. It's our money. We should have a say. The wasted money like the traffic circle was ridiculous and is useless.

Pet Peeve - Sad that our Town bill (as with all other utilities) that one pays is more for admin fees etc than the actual consumption of the particular utility. water etc you use. Hard times for those on a fixed income.

I'm disappointed to see Uptowne Revitalization included in this survey. There are many great businesses in our community which draw people to town.

maintenance of all public facilities.

Reduce water and sewer monthly fees and work with government to help reduce power and natural gas bills.

Really looking at FCSS programs and increasing mental health supports

Outdoor rinks

A solid Arts & Culture program could provide a lot of these services as one. Public Art is good, but too specific. Arts & Culture could include courses, multi-generational experiences, indoor, outdoor events, a boost to businesses. Keep celebrating the advances of the Olds College!!

Water rated in olds are very high compared to other local communities

a transportation system for the community and continued improvement to water drainage systems

As a young family recreation opportunities is very important to us

This is our first year living in Olds, so I don't feel very educated on this survey.

cutting some administration costs would help seems like it is a pretty healthy budget

its clear that whoever makes these surveys up has no idea how to run a town

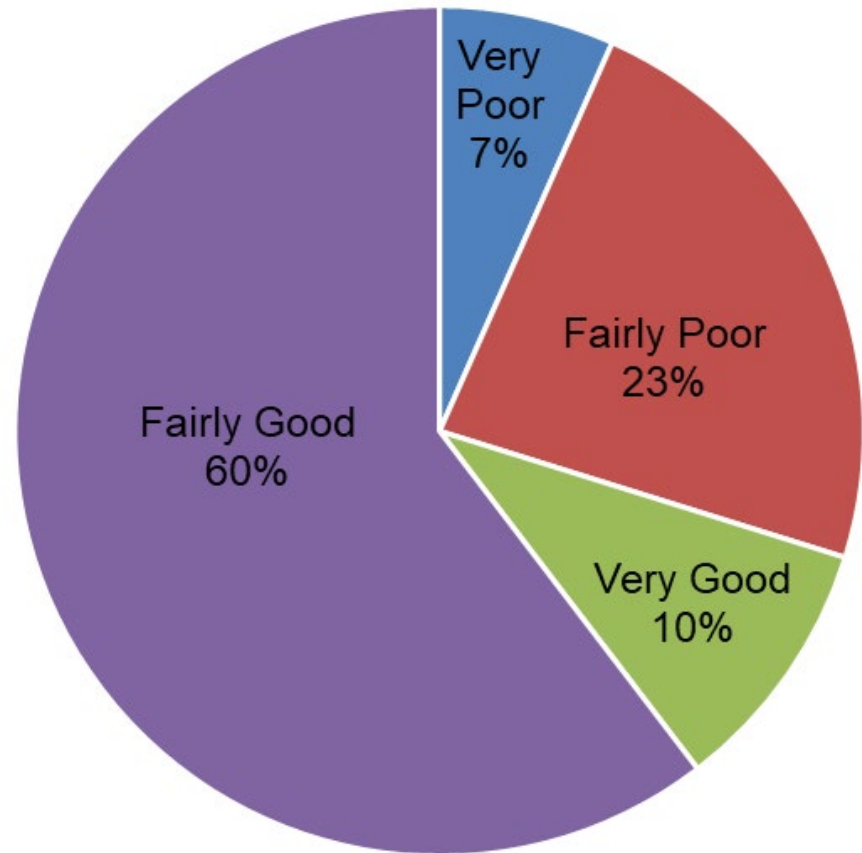
Roads (potholes, snow removal, etc) always get a bad rap, relatively Olds' roads are pretty good and I see the Town investing in it every year - good job. Good to keep a balance in spending on essentials and the nice 'little' things that make this such an attractive community (flowers, public art, playgrounds, recreation facilities, trails).

Start to research the viability of privatization of services, to reduce capital cost of machinery and vehicles. Reduce labour costs, and the need to build large facilities to store and maintain equipment.

Indoor ice surfaces

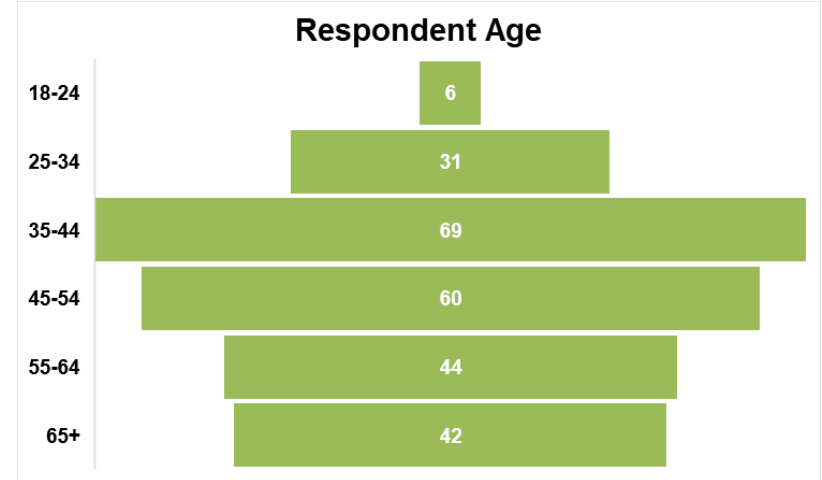
**THINKING ABOUT PROGRAMS AND SERVICES YOU RECEIVE FROM THE TOWN OF OLDS, WOULD YOU SAY
OVERALL YOU GET**

Value	Response
Very poor value for your tax dollar	17
Fairly poor value for your tax dollar	59
fairly good value for your tax dollar	154
Very good value for your tax dollar	25
Total Responses	255



RESPONDENT DEMOGRAPHICS

Total Responses: 252



Which Category Describes You?

